



2008 - 2009

# EARLY CHILDHOOD COMMUNITY RESOURCES GUIDE

RESOURCES FOR CHILDREN FROM BIRTH TO AGE 8  
AND FAMILIES IN HILLSBOROUGH COUNTY



**Kid  
Connection**  
HILLSBOROUGH

Find the help you need...because  
kids don't come with instructions.

**PROGRAM**

**PROFILES**

[www.ecctampabay.org](http://www.ecctampabay.org)

# EARLY CHILDHOOD RESOURCES IN HILLSBOROUGH COUNTY

## PROGRAM PROFILES

**Kid Connection Network**, a program of the **Early Childhood Council of Hillsborough County, Inc. (ECC)** is pleased to provide these program profiles as part of our *3<sup>rd</sup> Annual Early Childhood Community Resources Fair*. Each program listed provides services and/or supports to children from birth to age 8 and their families in Hillsborough County. Most services are provided free or at low cost to families.

The program profiles in this book are listed alphabetically by **agency name** except where programs are administered by multiple agencies (such as Bay Area Early Steps and the Early Childhood FASST program).

- Each profile provides information that you will need in order to appropriately refer children and families to the program. Agencies and programs that participate in the Children's Hillsborough Future collaborative are indicated.
- There is space in the back of the directory for notes and additional information. A reminder that profiles for most health and social service programs in Hillsborough County are available online at [www.211atyourfingertips.org](http://www.211atyourfingertips.org).

ECC was founded 25 years ago to increase community awareness and access to services for young children with special needs. Today, ECC continues its rich tradition of advocacy, education, and innovation on behalf of *all* children. With representation from over 40 human service organizations as well as families, ECC members work together in a variety of activities and programs to help ensure the optimal development, health, and wellness of children in Hillsborough County. As a program of ECC, Kid Connection collaborates with 2-1-1 Tampa Bay and other community agencies to assist families of young children and expectant mothers in identifying resources, navigating systems, and linking to appropriate services.

We would like to extend our thanks to all of the organizations that participated in this project. A special thanks to the Children's Board of Hillsborough County for their generous support of Kid Connection and ECC, and, more importantly, for their commitment to improving the lives of children and families in Hillsborough County.

If you would like more information about Kid Connection or ECC, please contact us or visit [www.ecctampabay.org](http://www.ecctampabay.org).

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**Agency for Persons with Disabilities (APD)**  
**MEDICAID WAIVER (“MEDWAIVER”) PROGRAM**

**Contact Person & Title:** Glorie Singleton, APD Community Liaison

**Contact Phone:** (813) 233-4318

**Contact Email:** [Glorie\\_Singleton@apd.state.fl.us](mailto:Glorie_Singleton@apd.state.fl.us)

**Fax:** (813) 233-4302

**Address:** 1313 N. Tampa St., Suite 515  
Tampa, FL 33602

**Web Site:** [www.apd.myflorida.com](http://www.apd.myflorida.com)

**Program Description:** Individualized services funded by the MedWaiver Program include day activities such as supported employment, adult day training, companion and non-residential supports and services, and extend to residential services that include specialized medical or behavioral services. All services must be medically necessary and meet conditions established by the Agency for Health Care Administration.

**Population Served:** Individuals with a developmental disability that meet the eligibility criteria defined by Florida Statute 393.

**Service Area:** Suncoast Region includes Hillsborough, Desoto, Manatee, Pasco, Pinellas and Sarasota Counties.

**Referral Process:** Call for appointment in Hillsborough at (813) 233-4300 or download application for services at <http://www.apd.myflorida.com/customers/application.htm>. For more information, call toll free at (866) 273-2273.

**Eligibility Criteria:** Eligible customers include Florida residents ages 3 and above, diagnosed as having one or more of the following categorical developmental disabilities (onset prior to age 18 and can be reasonably expected to last): Mental Retardation, Autism, Cerebral Palsy, Spina Bifida, Prader-Willi Syndrome, and High-risk.

**Service Fee Structure:** There is no cost to clients.

**Bilingual Services:** Yes, available upon request.

## **BAY AREA EARLY STEPS**

### **Agencies:**

Infants & Young Children of West Central Florida, Inc. (IYC)  
University of South Florida (USF), Division of Child Development

### **Contact Persons & Titles:**

Pat Grosz, Ph.D., Executive Director, IYC  
Janet Atkinson, Director of Outreach & Family Support, IYC  
Annalise Campisi, Early Steps Coordinator, USF  
John Landi, Early Steps Coordinator, USF

### **Contact Phone:**

IYC: (813) 375-3980, ext. 26 or 23 (Hillsborough County)  
IYC: (863) 686-1221, ext. 228 (Polk County)  
USF: (813) 974-6072 (John Landi)

### **Contact Email:**

IYC: [pgrosz@tampabay.rr.com](mailto:pgrosz@tampabay.rr.com), [jatkinson@tampabay.rr.com](mailto:jatkinson@tampabay.rr.com)  
USF: [jlandi@health.usf.edu](mailto:jlandi@health.usf.edu)

### **Main Phone:**

IYC: (813) 375-3980  
USF: (813) 974-0602 (for referrals to the program)

### **Main Fax:**

IYC: (813) 375-3984  
USF: (813) 558-1343

### **Address:**

IYC: 1308 W. Sligh Ave., Tampa, Florida 33604  
USF: USF, Early Steps  
13101 North Bruce B. Downs Blvd.  
Tampa, Florida 33612

**Web Site:** [www.early-intervention.org](http://www.early-intervention.org)

**Program Description:** The Bay Area Early Steps program serves infants and toddlers from birth to 36 months who have developmental disabilities or delays. Any child in this age range for which there is a suspicion of a developmental concern should be referred, as the program is a federal entitlement program under the Individuals with Disabilities Education Act (IDEA). The program provides service coordination, medical and behavioral specialists, early intervention and therapy services, family support services, provider and family workshops, equipment and adaptive toy lending libraries

**Organization of Region:**

USF provides entry into the Bay Area system (Polk and Hillsborough Counties) with eligibility evaluations via developmental, medical, and behavioral specialists. USF provides guidance, coordination, and assistance to community teams that conduct eligibility evaluations and provide direct services such as therapy, early intervention, and instructional support. USF provides for the development, coordination, and monitoring of the Individualized Family Support Plan (IFSP), which documents eligibility and treatment interventions. USF provides professional staff to support provider and family development through trainings and in-services, outreach, community collaboration, and agency partnerships.

Infants & Young Children of West Central Florida, Inc., known as IYC, operates the provider network for the Bay Area region. It serves as the network's fiscal agent and home for the local Early Steps Central Directory. Early intervention, therapy services, and family support services are networked through IYC. This includes provider and family workshops, equipment and adaptive toy lending libraries, as well as direct services. IYC provides marketing and outreach services, and serves on local boards to increase linkages for the program and to cultivate support services for families.

**Population Served:** Infants & toddlers with, or who are at risk for, developmental disabilities and delays.

**Service Area:** Hillsborough and Polk Counties

**Referral Process:** Referrals can be directed to the **Referral Line** at (866) 549-1740 (Toll Free) or (813) 974-0602, or faxed to (813) 558-1343.

**Eligibility Criteria:** Developmental disability or delay, or the suspicion of a disability or delay. There are no financial criteria.

**Service Fee Structure:** There currently is no cost to families. Medicaid, third party insurance, and federal IDEA Part C funding cover the cost of services. All rates are based on Medicaid reimbursement rates.

**Bilingual Services:** Spanish, Creole, Deaf and Hard of Hearing

**Catholic Charities, Diocese of St. Petersburg**  
**FAMILY OUTREACH AND SUPPORT PROGRAM (FOSP)**

**Contact Person:** Erica Smith, LMHC, Program Manager

**Contact Phone:** (813) 631-4395

**Email:** [esmith@ccdosp.org](mailto:esmith@ccdosp.org)

**Main Phone:** (813) 631-4370

**Fax:** (813) 631-4395

**Address:** 2021 E. Busch Blvd.  
Tampa, FL 33612

**Web Site:** [www.ccdosp.org](http://www.ccdosp.org)

**Program Description:** The overall goal of the Family Outreach & Support Program (FOSP) is to improve family functioning by encouraging healthy social, emotional and behavioral development of children, strengthening family relationships and promoting self sufficiency and resiliency of poor minority, primarily single parent families in East, Northeast Tampa (King High School cluster) and the inner city area. The program aims to assist families with promoting school readiness and developing life skills that will reduce risk factors for child abuse, domestic violence, delinquency and school failure.

**Population Served:** FOSP provides services to low-income children and families who reside in Northeast and inner-city Tampa who are in need of counseling, case management and/or life skills education classes. The program is not designed to serve individuals with chronic mental health conditions.

**Service Area:** FOSP provides services to all children and families enrolled at select private, charter schools, childcare centers and after school programs in the East Tampa, USF area and inner city Tampa communities. Residents of the targeted zip codes – 33602, 33603, 33604, 33605, 33607, 33610, 33612, 33613, 33617, 33620 and 33637 - are also eligible for services.

**Referral Process:** All children and families participating at the partner agencies will be eligible for an initial assessment and case management services. Teachers and staff of schools and childcare centers make referrals to the program by submitting a Catholic



(continued)

Charities Pre-Admission Form. Family Support Specialists make initial contact with the child and/or family within two (2) working days of receiving a referral. Families who need clinical counseling are referred by school or child care center staff to an FOSP counselor who contacts the family within one (1) week of receiving referral. A psychosocial assessment is also completed and a service plan developed with the family.

If service needs identified in the assessment cannot be provided by Catholic Charities, referrals will be made to other appropriate service providers in the community.

Families interested in program services can also contact the Hillsborough Regional Center location by phone at (813) 631-4370.

**Eligibility Criteria:** Children birth to 8 years old and their families who need counseling, case management and life skills education services.

**Service Fee Structure:** There are no fees for program services. FOSP is grant-funded.

**Bilingual Services:** No



**Catholic Charities, Diocese of St. Petersburg**  
**IMMIGRATION PROGRAM**

**Contact Person & Title:** Jose Fernandez  
Immigration Program Director

**Contact Phone:** (813) 631-4397

**Contact Fax:** (813) 631-4395

**Contact Email:** [jfernandez@ccdosp.org](mailto:jfernandez@ccdosp.org)

**Main Phone:** (813) 631-4370, Ext. 206

**Address:** 1213 16<sup>th</sup> St. North  
St. Petersburg, FL 33705

**Web Site:** [www.ccdosp.org](http://www.ccdosp.org)

**Program Description:** The mission of the Immigration Program is to provide affordable immigration services to all newcomers regardless of their race, religion, sex, or creed. The program has a commitment to promote community education in the area of immigration law, and to advocate for the rights of all immigrants.

**Population Served:** Immigrants in the Tampa Bay area.

**Referral Process:** Contact the Immigration Program office in Hillsborough County at (813) 631-4370, Ext. 206.

**Service Fee Structure:** Nominal fee

**Bilingual Services:** Yes

## Catholic Charities, Diocese of St. Petersburg

### KINSHIP CARE

**Contact Person & Title:** Dyrchia Saavedra, MFT, Program Manager

**Contact Phone:** (813) 317-7419

**Email:** [dsaavedra@ccdosp.org](mailto:dsaavedra@ccdosp.org)

**Main Phone:** (813) 671-5250

**Main Fax:** (813) 671-5248

**Address:** Apollo Beach Office  
South Hillsborough Commerce Center  
300 Frandorson Circle, Suite 100  
Apollo Beach, FL 33572-2682

**Web Site:** [www.ccdosp.org](http://www.ccdosp.org)

**Program Description:** The Kinship Care program preserves and strengthens families with relative caregivers through a strength-based model building on family assets, promoting self-sufficiency, and resiliency, helping families achieve their optimal development, and connecting families with natural and community resources for ongoing support and assistance. Services include case management and support groups that can be psycho-educational and/or therapeutic groups. Case management services include information and referrals to other community providers as well as providing limited wrap-around funds to help stabilize families, as needed.

**Population Served:** Relative caregivers, children, and families.

**Service Area:** Services are provided by Catholic Charities in partnership with Partners of Hillsborough and Tampa Metro YMCA to residents from the following zip codes: 33569, 33534, 33572, 33573, 33594, 33570, 33598, and 33834. Three other service providers work in partnership with Partners of Hillsborough and Tampa YMCA to offer services throughout Hillsborough County, with remaining zip codes allocated to the nearest agencies.

**Referral Process:** Self-referral, from the Kinship Care Warmline, or from community agencies. Call Partners of Hillsborough at (813) 924-2854 for in-take and triage to appropriate provider agency.

**Eligibility Criteria:** Relative caregivers in Hillsborough County.

**Service Fee Structure:** Services are free of charge.

**Bilingual Services:** Yes

## Catholic Charities, Diocese of St. Petersburg

### PARENTS AS PARTNERS

**Contact Person & Title:** Dyrchia Saavedra, MFT, Program Manager

**Contact Phone:** (813) 317-7419

**Email:** [dsaavedra@ccdosp.org](mailto:dsaavedra@ccdosp.org)

**Main Phone:** (813) 671-5250

**Main Fax:** (813) 671-5248

**Address:** Apollo Beach Office  
South Hillsborough Commerce Center  
300 Frandorson Circle, Suite 100  
Apollo Beach, FL 33572-2682

**Web Site:** [www.ccdosp.org](http://www.ccdosp.org)

**Program Description:** The Parents as Partners program is designed to preserve and strengthen families through a strength based model building upon family assets, promoting self sufficiency and resiliency, helping families achieve their optimal development, and connecting families with natural and community resources for ongoing support and assistance. Toward this end we seek to intervene early into challenges presented in the family with assessment, family conferencing, education, and in-home case management to affect long-term child and family stability. Case management services include information and referrals to other community services providers as well as providing limited wrap-around funds to help stabilize families as needed.

**Population Served:** Parents as Partners serve families who are at risk for child abuse and neglect and out of home placements.

**Service Area:** Services are provided by Catholic Charities in partnership with Partners of Hillsborough and Tampa Metro YMCA to resident from the following zip codes: 33569, 33534, 33572, 33573, 33570, 33598, and 33834. Three other service providers work in partnership with Partners of Hillsborough and Tampa YMCA to offer services throughout Hillsborough County, with remaining zip codes allocated to the nearest agencies.

**Referral Process:** Families are referred to the program through Partners of Hillsborough by HKI and the Hillsborough County Sheriff's Department.

**Eligibility Criteria:** The program serves families and clients who have indications of risk for entering the foster care system in the future, but who have not yet been involved in the court process.

**Service Fee Structure:** Services are free of charge.

**Bilingual Services:** Yes



**Catholic Charities, Diocese of St. Petersburg**  
**REACH FAMILIES**  
**(RESOURCES TO EDUCATE, ASSESS, COUNSEL, & HELP)**

**Contact Person & Title:** Erica Smith, LMHC, Program Manager

**Contact Phone:** (813) 631-4370 or (813) 671-5250

**Email:** [esmith@ccdosp.org](mailto:esmith@ccdosp.org)

**Main Phone:** (813) 671-5250

**Fax:** (813) 671-5248

**Addresses:** Apollo Beach Office  
South Hillsborough Commerce Center  
300 Frandorson Circle, Suite 100  
Apollo Beach, FL 33572-2682

\* Additional offices in Dover, Plant City, Brandon and Ruskin

**Web Site:** [www.ccdosp.org](http://www.ccdosp.org)

**Program Description:** The program is designed to intervene early into troubled relationships and life situations with counseling, education and case management to effect longer-term behavioral solutions. Life skills classes promote responsible behaviors, problem solving, self esteem, resiliency and values and goal setting for children and adults. Individual, marital and family counseling is provided to assist family members in coping with problems, building positive familial relationships and dealing with behavioral challenges. Case managements services assist families in accessing the support services needed to achieve stability. Services are provided in collaboration with other community based service providers, churches and schools. Additionally, partner agencies provide services at Catholic Charities offices to improve access. Cultural and linguistic obstacles to access services for the Hispanic portion of the target population are addressed through bilingual Hispanic staff providing services.

**Population Served:** The REACH Families Program provide services to primarily low/mid income families who reside in East and South Hillsborough County

**Service Area:** East and South Hillsborough County

**Referral Process:** Referrals are received by phone, letter, or in person by service providers or as self-referrals by clients. Once the request for service is received the counselor/therapists complete the Initial screening form to help determine diagnostic eligibility for the program. Eligible clients are seen within a reasonable period of waiting. Call (813) 671-5250 for additional information.

**Eligibility Criteria:** Services are provided to individuals (adults and children), couples and families who are in need of counseling, case management and/or life skills education classes. The program is not designed to serve individuals with chronic mental health conditions.

**Service Fee Structure:** Services are free of charge.

**Bilingual Services:** Yes



**Child Abuse Council**  
**BABY BUNGALOW**

**Contact Persons & Titles:**

Patricia Pead, Program Director

Kathy Hostetler, Child Development Specialist

**Contact Phone:** (813) 356-1293, Ext 245 or 247

**Email:** [babybung@tampabay.rr.com](mailto:babybung@tampabay.rr.com)

**Main Phone:** (813) 356-1293, Ext 247

**Main Fax:** (813) 356-1295

**Address:** 3108 W. Azeele St.  
Tampa, FL 33609

**Web Site:** [www.babybungalow.org](http://www.babybungalow.org)

**Program Description:** Baby Bungalow is an early childhood resource center serving parents and their children from prenatal through age 4. It's an "any baby/any family" program with childbirth education, breastfeeding classes, newborn care classes, developmental playgroups, infant massage, music classes, baby sign language, and parenting workshops. Classes for parents and their children are offered in South Tampa, North Tampa, Town n Country, Brandon, and Ruskin.

**Population Served:** Any baby/any family from prenatal through age 4.

**Service Area:** South Tampa, North Tampa, Town N Country, Brandon, Ruskin

**Referral Process:** None required

**Eligibility Criteria:** None

**Service Fee Structure:** Nominal charges vary depending on location.

**Bilingual Services:** Yes



**Child Abuse Council**  
**FATHERS RESOURCE AND NETWORKING CENTER**  
**(FRANC)**

**Contact Person & Title:** Domilco Heredia, Program Specialist

**Contact Phone:** (813) 356-1293, Ext. 232

**Contact Email:** [dheredia@cachillsborough.com](mailto:dheredia@cachillsborough.com)

**Main Phone:** (813) 356-1293

**Main Fax:** (813) 673-4644

**Address:** 3108 W Azelee St.  
Tampa, FL 33609

**Web Site:** [www.childabusecouncil.com](http://www.childabusecouncil.com)

**Program Description:** Provide classes, activities, and orientation to fathers so they can be the best dad for their children. Also provide a Nurturing Parents class for fathers and mothers.

**Population Served:** All fathers and their families in Hillsborough County.

**Service Area:** Hillsborough County

**Referral Process:** No required process

**Eligibility Criteria:** Any father, father figure, and their families

**Service Fee Structure:** Free

**Bilingual Services:** Yes

**Child Abuse Council**  
**HEALTHY START PROGRAM**

**Contact Person & Title:** Program Director

**Phone:** (813) 673-4646, ext. 291

**Fax:** (813) 356-1295

**Address:** 3108 W Azelee St.  
Tampa, FL 33609

**Web Site:** [www.childabusecouncil.com](http://www.childabusecouncil.com)

**Program Description:** The Healthy Start Program provides home-based services to expectant and new mothers in order to reduce the incidence of low birth weight and to improve health and developmental outcomes for babies. Families are taught about health issues related to pregnancy and infant development. These services are provided by nurses, family counselors, social service coordinators, and Healthy Start educators. Topics covered by Healthy Start include prenatal and infant nutrition, breastfeeding, childbirth, infant care, family planning, stress management, alcohol and substance abuse, smoking cessation, and parenting techniques.

**Population Served:** Women who are pregnant and infants up to one year old in Hillsborough County.

**Service Area:** Hillsborough County

**Referral Process:** Self-referral or through providers, hospitals, and community agencies.

**Eligibility Criteria:** Must live in Hillsborough County, be expecting or have a child up to the age of one.

**Service Fee Structure:** Free

**Bilingual Services:** Yes

**Child Abuse Council**  
**PARENTS AS TEACHERS**

**Contact Person & Title:** Georgina Rivera, Program Director

**Phone:** (813) 356-1293, ext. 243

**Email:** [grivera@cachillsborough.com](mailto:grivera@cachillsborough.com)

**Fax:** (813) 356-1295

**Address:** 3108 W Azeele St.  
Tampa, FL 33609

**Web Site:** [www.childabusecouncil.com](http://www.childabusecouncil.com)

**Program Description:** Parents as Teachers (PAT) provides parent education and family support throughout pregnancy and until their child enters kindergarten. Parents receive support from PAT-certified Parent Educators who provide information on early brain development and offer specific when, what, how, and why advice for families. Parent Educators help parents to understand each stage of development and what to expect so that they can easily capture the teachable moments in everyday life to enhance their child's language development, intellectual growth, social development, and motor skills. Families are offered personal home visits, group meetings, screening and resource referrals. In addition to personal visits, PAT offers age-specific development groups throughout Hillsborough County and in collaboration with various schools, child care centers, and other early education providers. Educators are also available for various presentations and trainings.

**Population Served:** We serve any family, any baby throughout pregnancy and until the child enters Kindergarten.

**Service Area:** Hillsborough County

**Referral Process:** Self referral or agency referral. Call or email Program Director, Georgina Rivera.

**Eligibility Criteria:** Must live in Hillsborough County, be expecting or have a child up to the age of kindergarten entry.

**Service Fee Structure:** Free

**Bilingual Services:** Yes

**Children's Board of Hillsborough County**  
**MEDICAID TARGETED CASE MANAGEMENT FOR**  
**CHILDREN AT RISK OF ABUSE AND NEGLECT**  
**(TCM AT-RISK)**

**Contact Person & Title:** Chamain Moss-Torres, Ph.D.  
Project Manager II

**Phone:** (813) 229-2884

**Contact Email:** [cmoss-torres@childrensboard.org](mailto:cmoss-torres@childrensboard.org)

**Main Fax:** (813) 229-3094

**Address:** 1002 East Palm Avenue  
Tampa, FL 33605

**Web Site:** [www.childrensboard.org](http://www.childrensboard.org)

**Program Description:** The Medicaid Targeted Case Management (TCM) for Children at Risk of Abuse and Neglect program is a Florida Medicaid program where federal dollars are matched by locally funded dollars (CBHC contract dollars) for Targeted Case Management services. Under the TCM At-Risk program, children and their families who live in Hillsborough County and are Medicaid eligible may receive case management and gain access to an array of services including medical, social, educational and other services that meet their needs.

In order to receive services from the TCM At-Risk program, children must (1) meet eligibility requirements for a program that provides TCM At-Risk case management services (see list below), and (2) meet TCM risk factor criteria, as identified in a formal assessment. Each case management program has its own eligibility parameters.

**Population Served:** Focus on children birth to age 8 who are at risk of abuse and neglect, and their families.

**Service Area:** Hillsborough County

**Referral Process:** The following is a list of programs that currently provide TCM At-Risk case management services with match dollars from the Children's Board. Contact the program directly; a program representative will determine whether the child(ren) meet program eligibility requirements:

Agency Name	Program Name	Phone
The Children's Home	Parents as Partners Kinship Care Healthy Families FASST, EC FASST	(813) 855-4435
Family Enrichment Center (FEC)	Kinship Care Grandparent Assistance Program	(813) 237-2530
Mental Health Care, Inc.	FASST, EC FASST Parents as Partners	(813) 272 2244
Youth Advocate Program	YAP	(813) 931-3950
UCP/Achieve Tampa Bay	Family Support Achieve Childcare	(813) 239-1179
DACCO	Home-Based Family Systems Therapy	(813) 231-1340
Catholic Charities	Family Outreach and Support Program Parents as Partners Kinship Care	(813) 631-4393
Northside Mental Health	FASST, EC FASST	(813) 977-8700
The Spring	Shelter Family Parents as Partner	(813) 247-5433
Success 4 Kids & Families	THINKKids	(813)490-5490
Maternal Child Health Coalition	Healthy Families Bright Beginnings	((813) 281-5535
A Brighter Community	Family Support	(813) 239-1179

**Eligibility Criteria:** Focus on children birth to age 8 and their families who are eligible and enrolled in Medicaid, live in Hillsborough County, meet risk factor criteria for the TCM At-Risk program AND eligibility criteria for a program that provides TCM At-Risk case management.

**Service Fee Structure:** Free to families

**Bilingual Services:** Most programs have bilingual capability.

## **CHILDREN'S FUTURE HILLSBOROUGH**

**Contact Person & Title:** Sheila Sorkin, Project Director

**Contact Phone:** (813) 239-1179, Ext. 266

**Contact Email:** [ssorkin@achievementmanagement.com](mailto:ssorkin@achievementmanagement.com)

**Main Phone:** (813) 239-1179

**Main Fax:** (813) 237-3091

**Address:** Achieve Management, Inc.  
2215 E Henry Ave.  
Tampa, FL 33610

**Web Site:** [www.childrensfuturehillsborough.org](http://www.childrensfuturehillsborough.org)

**Program Description:** Children's Future Hillsborough was created with the purpose of developing an integrated and comprehensive system of care for young children and their families in Hillsborough County. CFH strives to build stronger families and communities by being a model of excellence, setting the standard for collaboration and efficiency.

### Partner Organizations

A Brighter Community, Inc  
Achieve Family Support  
Achieve Tampa Bay, Inc.  
Bolesta Center, Inc  
Children's Home, Inc.  
Cornerstone Family Ministries  
Easter Seals  
Early Childhood Council  
Federation for Families for Children's Mental Health of Hillsborough County, Inc.  
Healthy Start Coalition of Hillsborough County, Inc.  
Hillsborough County Public Library  
Hillsborough Community College Ybor Child Development Center  
Hispanic Services Council, Inc.  
Mental Health Care, Inc.  
Mental Health Care, Inc. (Early Childhood FASST)  
Mental Health Care, Inc. (Plant City)  
Northside Mental Health, Inc.  
School District of Hillsborough County  
St. Francis Children's Day Care, Inc.  
University of South Florida

**Population Served:** Pregnant women and children birth to age 8

**Service Area:** Hillsborough County

**Referral Process:** Check website for individual programs

**Eligibility Criteria:** Check website for individual programs

**Service Fee Structure:** Check website for individual programs

**Bilingual Services:** Check website for individual programs



**Crisis Center of Tampa Bay**  
**2-1-1 TAMPA BAY**

**Contact Person & Title:** Jennifer Durgee  
Resource Specialist I/Community Liaison

**Contact Phone:** (813) 969-4914

**Contact Email:** [jdurgee@crisiscenter.com](mailto:jdurgee@crisiscenter.com)

**Main Phone:** (813) 964-1964

**Fax:** (813) 964-1564

**Address:** One Crisis Center Plaza  
Tampa, FL 33613

**Web Site:** [www.211atyourfingertips.org](http://www.211atyourfingertips.org)

**Program Description:** 2-1-1 Tampa Bay offers a safe place to call for help 24 hours a day, 7 days a week. 2-1-1 Tampa Bay is the community's gateway to health and human services and makes it possible for people to navigate the complex and ever-growing maze of human service programs and agencies. Professionally trained and nationally certified staff and volunteers provide immediate and confidential crisis intervention, facilitative and problem solving counseling, advocacy, and comprehensive health and human services information and referral. Hotlines operated by 2-1-1 are: Suicide and Crisis Hotline, Rape Hotline, Statewide Substance Abuse Hotline, Homeless Hotline, Hunger Hotline, Parenting Hotline, TeenLink Information Helpline, ParentLink Information Helpline, Kids' Behavioral Helpline, SkywayLink Hotline, Abandoned Baby Hotline, and information and Referral Services Helpline. 2-1-1 Tampa Bay also provides face-to-face crisis intervention and supportive counseling to victims of rape in Hillsborough County who are seen by the NEP Division.

**Population Served:** All

**Service Area:** Hillsborough County, statewide for substance abuse

**Referral Process:** Call 2-1-1 or visit [www.211atyourfingertips.org](http://www.211atyourfingertips.org) for an online directory of services.

**Eligibility Criteria:** Open to anyone

**Service Fee Structure:** No fees

**Bilingual Services:** Translation services available in 150 languages.



**DACCO**  
**STRENGTHENING FAMILIES**

**Contact Person & Title:** Jolene de la Gardelle, Program Coordinator

**Contact Phone:** (813) 984-0909, Ext. 483

**Contact Email:** [jolened@dacco.org](mailto:jolened@dacco.org)

**Main Phone:** (813) 984-0909

**Main Fax:** (813) 984-1502

**Address:** 7402 N 56th Street  
Bldg 700, Ste 730  
Tampa, FL 33617

**Web Site:** [www.dacco.org](http://www.dacco.org)

**Program Description:** This evidence-based program increases family cohesiveness. Children ages 5-12 receive counseling in their home, at school, and in the community. Specialists work with clients to identify early risk factors that can lead to later risky behaviors. The counselor works with the child individually, and works with the family 1x/month, in the home.

Counselors help families set rules and goals that are achievable. Studies show that children who live in a structured environment, can read, follow rules, communicate, and think more independently, achieve more and report higher feelings of contentment than others. Clients work with the counselor from four months to one year, depending on individual need.

**Population Served:** Youth ages 5-12 who are presenting at-risk for future substance use and/or problem behavior.

**Service Area:** Hillsborough County

**Referral Process:** Complete a 1-page referral form and submit via fax or mail to the address listed above. Person referring can contact Jolene de la Gardelle for eligibility.

**Eligibility Criteria:** Youth ages 5-12 in Hillsborough County that are presenting at-risk for future substance use and/or problem behavior.

**Service Fee Structure:** This program is free of charge.

**Bilingual Services:** No

**Early Childhood Council**  
**CARE OPTIONS/INCLUSION WARM LINE**

\* A program of Children's Future Hillsborough

**Contact Persons:** Marian Jones or Sheila Zendegui

**Contact Phone:** (813) 837-7903

**Contact Email:** [mjones1@ecctampabay.org](mailto:mjones1@ecctampabay.org)  
[szendegui@ecctampabay.org](mailto:szendegui@ecctampabay.org)

**Fax:** (813) 837-7719

**Address:** 4210 W. Bay Villa Ave.  
Tampa, FL 33611

**Web Site:** [www.ecctampabay.org](http://www.ecctampabay.org)

**Program Description:** A child care provider resource program to support inclusion of children with special needs in community early care and education programs. The program provides: training; on-site technical assistance; information and referral; materials and light equipment to support inclusion of specific children; develops intervention plans for classroom implementation (with other team members); provides limited case management services for child/family; and linkages to community resources. The program is designed to provide support to preschool classroom teachers/staff that are including or interested in including children with developmental and/or behavioral difficulties.

**Population Served:** Preschool children, birth to 5 years, who are experiencing difficulties in group care due to developmental and/or behavioral difficulties, and school-aged children 6 to 12 years, in public school special education programs, during their preschool/ child care/ after school care/summer camp programs.

**Service Area:** Hillsborough County

**Referral Process:** 1) Hillsborough County Interagency Referral Alert form completed and signed by the parent/guardian of child; 2) Consultant's Agreement completed by the program and signed by the teacher, center management, the parent or guardian and the Care Options Consultant.

**Eligibility Criteria:** Child must live in Hillsborough County and be enrolled in a Hillsborough County licensed child care program (center or family child care home).

**Service Fee Structure:** No cost for technical support and resource support; minimal cost for trainings. Program is funded by Hillsborough County Children's Board and the Early Learning Coalition of Hillsborough County.

**Bilingual Services:** Yes



**Early Childhood Council**  
**EARLY CHILDHOOD**  
**DEVELOPMENTAL SCREENING PROGRAM**

\* A program of Children's Future Hillsborough

**Contact Persons & Titles:** Carol Reed, Screening Community Liaison  
Janet Hess, Director of Programs

**Contact Phone:** (813) 837-7723 (Carol), (813) 837-7718 (Janet)

**Email:** [creed@ecctampabay.org](mailto:creed@ecctampabay.org); [jhess@ecctampabay.org](mailto:jhess@ecctampabay.org)

**Fax:** (813) 837-7719 (or 7721)

**Address:** 4210 W. Bay Villa Ave.  
Tampa, FL 33611

**Web Site:** [www.ecctampabay.org](http://www.ecctampabay.org)

**Program Description:** Children living in Hillsborough County who are birth to 5 years of age are screened in the areas of vision, hearing, speech/language, cognitive, motor development, and behavior. The purpose is to identify children who are at risk for developmental delay or disability, and to refer them for further evaluation or early intervention resources, when needed. Developmental Screening does not determine eligibility for services. Rather, it determines whether a child is developing in an age-appropriate way and/or whether there is a need for further evaluation.

**Population Served:** Children birth to 5 years of age (pre-Kindergarten)

**Service Area:** Hillsborough County

**Referral Process:** Self-referral or from the community. Parent/ caregiver should call (813) 837-7723. A program representative will interview the parent via telephone to determine whether to schedule an appointment for comprehensive screening, or to refer the child directly for further evaluation. Spanish speakers may call (813) 837-7724.

**Eligibility Criteria:** Children birth to 5 years of age who reside in Hillsborough County; 5-year-olds cannot be in kindergarten or in Hillsborough County Schools.

**Service Fee Structure:** None

**Bilingual Services:** Yes

**Early Childhood Council**  
**KID CONNECTION NETWORK**

\* A partner agency of Children's Future Hillsborough

**Contact Persons & Titles:** Abby Perez, Program Coordinator  
Janet Hess, Director of Programs

**Contact Phone:** (813) 837-7706 (Abby), (813) 837-7718 (Janet)

**Contact Email:** [aperez@ecctampabay.org](mailto:aperez@ecctampabay.org), [jhess@ecctampabay.org](mailto:jhess@ecctampabay.org)

**Main Phone:** (813) 837-7714 (for referrals to program)

**Main Fax:** (813) 837-7721

**Address:** 4210 W. Bay Villa Ave.  
Tampa, FL 33611

**Web Site:** [www.ecctampabay.org](http://www.ecctampabay.org)

**Program Description:** Kid Connection Network helps provide a coordinated system of information and referral (I&R) to early childhood services in Hillsborough County. Kid Connection works in partnership with 2-1-1 Tampa Bay and human service agencies to assist families of children from birth to age 8 and expectant mothers with identifying resources, accessing services, and navigating systems. Kid Connection also supports interagency communication and information-sharing by providing I&R training and hosting resource fairs.

**Population Served:** Children birth to 8 years, expectant mothers, and their families. Kid Connection also assists other agencies and providers in locating early childhood services for their clients.

**Service Area:** Hillsborough County

**Referral Process:** Families and providers are encouraged to call 2-1-1 Tampa Bay or search the online resource directory when they need help finding a specific program or service. Providers should refer families with young children to Kid Connection when there are multiple or complex needs that require more extensive help with systems navigation (such as a family whose child with disabilities requires multiple services, or a family with several members who need services). Kid Connection can work with the family directly to provide short-term case management, and/or in cooperation with an existing case manager to link families to appropriate services.

**Eligibility Criteria:** Families who live in Hillsborough County and have a child who is birth to 8 years, or an expectant mother.

**Service Fee Structure:** Free

**Bilingual Services:** Yes



**EARLY CHILDHOOD  
FAMILY & SCHOOL SUPPORT TEAM (EC FASST)**

\* A program of Children's Future Hillsborough

**Agencies:**

- (1) Mental Health Care, Inc.
- (2) Northside Mental Health
- (3) The Children's Home, Inc.

**(1) Contact Person:** Lisa Maddocks, Program Manager  
Mental Health Care, Inc.,

**Phone:** (813) 272-2888, Ext. 211

**Contact Email:** [lmaddocks@mhcinc.org](mailto:lmaddocks@mhcinc.org)

**Fax:** (813) 272-3531

**Address:** 2905 E. Henry Avenue  
Tampa, FL 33610

**(2) Contact Person:** Antoinette Nanton, Program Manager  
Northside Mental Health

**Phone:** (813) 980-1299

**Contact Email:** [Antoinette.Nanton@northsidemh.org](mailto:Antoinette.Nanton@northsidemh.org)

**Fax:** (813) 980-1469

**Address:** 10630 North 56<sup>th</sup> Street  
Tampa, FL 33617

**(3) Contact Person:** Tara Turpen, Program Manager  
The Children's Home, Inc.

**Contact Phone:** (813) 901-3439

**Contact Email:** [tturpen@childrenshome.org](mailto:tturpen@childrenshome.org)

**Main Phone:** (813) 901-3401

**Fax:** (813) 882-3689

**Address:** 5520 W. Idlewild Avenue  
Tampa, FL 33634

**Program Description:** A voluntary prevention/early intervention program designed to help young children, birth to age 5 years, who are experiencing developmental and/or behavioral concerns, and their families. An Early Childhood FASST team can be comprised of a Family Advocate and Family Support Coordinator, with access to a mental health professional, as needed. The team provides community-based services, including service coordination, family support, information and referral, individualized intervention planning, linkages to community resources, mentoring and coaching. Services are provided in the home and in the childcare setting if needed.

**Population Served:** Hillsborough County children from birth to 5 years and their families.

**Service Area:** Divided by zip codes:

Mental Health Care: 33510, 33511, 33527, 33534, 33549, 33563, 33566, 33567, 33569, 33570, 33572, 33573, 33584, 33549, 33598, 33605, 33610, 33619

Northside Mental Health: 33540, 33559, 33565, 33602, 33603, 33604, 33612, 33613, 33617, 33620, 33637, 33647, 33592, 33810

The Children's Home: 33548, 33549, 33556, 33558, 33606, 33607, 33609, 33611, 33614, 33615, 33616, 33618, 33621, 33624, 33625, 33626, 33629, 33634, 33635

**Referral Process:** Self-referral or from the community. Complete application and send to appropriate agency for home zip code. Call any of the 3 agencies for an application.

**Eligibility Criteria:** Residence in Hillsborough County and child is between birth and 5 years of age.

**Service Fee Structure:** None

**Bilingual Services:** Yes



## **FAMILY AND SCHOOL SUPPORT TEAMS (FASST)/ PROMOTORAS**

\* A program of Children's Future Hillsborough

### **Agencies:**

- (1) Hispanic Services Council
- (2) Mental Health Care, Inc.
- (3) Northside Mental Health
- (4) The Children's Home

**(1) Contact Person & Title:** Maggie Sanchez, FASST Supervisor  
Hispanic Services Council

**Contact Phone:** (813) 641-3565 (Apollo Beach)

**Contact Email:** [fasstsup@hispanicservicescouncil.org](mailto:fasstsup@hispanicservicescouncil.org)

**Main Phone:** (813) 936-7700

**Main Fax:** (813) 936-7709

**Address:** 1502 W. Busch Blvd., Suite J  
Tampa, FL 33612

**(2) Contact Person & Title:** Lisa Maddocks, Program Manager  
Mental Health Care, Inc.

**Contact Phone:** (813) 272-2888, Ext. 211

**Contact Email:** [lmaddocks@mhcinc.org](mailto:lmaddocks@mhcinc.org)

**Main Phone:** (813) 272-2244, Ext. 304

**Main Fax:** (813) 272-3766

**Address:** 5707 N. 22nd. Street  
Tampa, FL 33610

**(3) Contact Person & Title:** Antoinette Nanton, Program Manager  
Northside Mental Health

**Contact Phone:** (813) 980-1299, Ext. 225

**Contact Email:** [Antoinette.Nanton@northsidemh.org](mailto:Antoinette.Nanton@northsidemh.org)

**Main Phone:** (813) 980-1299

**Main Fax:** (813) 980-1469

**Address:** 10630 North 56th Street, Ste. 205  
Tampa, FL 33617

**(4) Contact Person & Title:** Malissa Withers, Program Manager  
The Children's Home, Inc.

**Contact Phone:** (813) 901-3413

**Contact Email:** [mwithers@childrenshome.org](mailto:mwithers@childrenshome.org)

**Main Phone:** (813) 901-3401

**Main Fax:** (813) 882-3689

**Address:** 5520 W. Idlewild Avenue  
Tampa, FL 33634

**Program Description:** The Family And School Support Team (FASST) project is a school-based, community collaborative initiative sponsored by the Children's Board of Hillsborough County with supplemental funding from the School District of Hillsborough County and Medicaid. FASST programs may provide case management, tutoring, family support, information and referral, individualized intervention planning, linkages to community resources, mentoring and coaching, including mental health and non-traditional supports to school-age children who are experiencing behavioral, social/emotional and/or academic difficulties. Participation in FASST is voluntary, yet permission must be obtained from the parent(s) or guardian(s) agreeing to the referral. Services provided may vary based on the needs of the child whether in the home, at school, and/or at community agencies.

**FASST Team Composition:** The composition of a FASST team may consist of Family Advocates and/or Promotoras and a Family Support Coordinator. A larger team is built around this core to include the child, parents, caregivers, family members, informal natural supports, formal providers, and school personnel as well as anyone else that the family feels may help reach their goals. The FASST teams meet to develop (with the family taking a leading role) a Family Support Plan.

\*Disclaimer: Each FASST program may differ in the services they provide as well as with the compositions of their FASST Teams. For specific information please contact the program manager.

**Population Served:** Children in Kindergarten through 5th grade and their families.

**Service Delivery:** There are currently four agencies operating FASST Teams: The Children's Home Inc., Northside Mental Health, Mental Health Care, and Hispanic Services Council (called "Promotoras"). Each of these organizations provides services in a particular region of Hillsborough County. FASST services are currently available in approximately 60% of all elementary schools.

**Service Area:**

<b>Area</b>	<b>Geographical Locations</b>	<b>FASST Agency</b>
Area I	South Tampa & North Tampa	Mental Health Care
Area II	Town and Country	The Children's Home, Inc
Area III	University Area /New Tampa	Northside Mental Health
Area IV	Central Tampa	Mental Health Care, Inc.
Area V	South County & West Tampa	Hispanic Services Council
Area VI	Plant City/ Eastern Hillsborough	Mental Health Care, Inc.
Area VII	Thonotosassa/Brandon/Valrico	Northside Mental Health Mental Health Care , Inc.

\*Please see below listings of FASST Schools for each agency.

**Referral Process:** Complete a FASST application obtained from school guidance offices, family advocates, family support coordinators/case managers, or the FASST program offices.

**Eligibility Criteria:** Students attending a FASST school identified by the FASST Oversight Committee OR students residing in a geographical area served by FASST. Students should be experiencing academic and/or behavioral concerns.

**Duration of Services:** Average length is 9-12 months, however, length of service is determined by the completion of goals as indicated on the Family Support Plan and the family's having appropriate support services in place.

**Service Fee Structure:** The services are free of charge; however, if the child has a need for therapy or psychiatric services, Medicaid or a sliding fee scale is needed for payment.

**Bilingual Services:** Yes

**FASST SCHOOLS: Hillsborough County [2008]**

**Northside FASST:** Antoinette Nanton, Program Manager  
(813) 980-1299, Ext. 225

Cahoon  
Chiles  
Folsom  
Forest Hills  
Lake Magdalene  
McDonald  
Miles  
Mort  
Riverhills  
Robles  
Shaw  
Sulphur Springs  
Tampa Palms  
Thonotosassa  
Twin Lakes  
Witter

**MHC FASST:** Lisa Maddocks, Program Manager  
(813) 272-2888, Ext. 211

**Contacts :** Manhattan Office: Myra Eggert /Kaia Elam (813) 272-3301  
Plant City Office: (813) 707-7238  
Tampa Office: Myra Eggert /Kaia Elam (813) 236-3585

<u>Manhattan Office</u>	<u>Tampa Office</u>	<u>Plant City Office</u>
Anderson	Booker T. Washington	Bryan
Mabry	Cleveland	Burney
Ballast Point	DeSoto	Cork
Chiaromonte	Edison	Knights
Gorrie	Egypt Lake	Jackson
Grady	Essrig	Lincoln
Lanier	Foster	Robinson
Mitchell	James	Springhead
Roosevelt	Lockhart	Trapnell
Tinker	Lomax	Walden Lake
West Shore	Oak Park	Wilson
	Palm River	Pinecrest
	Potter	Valrico
	Seminole	

**The Children's Home FASST:** Malissa Withers (813) 901-3413

Alexander  
Bay Crest  
Bellamy  
Cannella  
Citrus Park  
Crestwood  
Davis  
Dickenson  
Lowry  
Morgan Woods  
Tampa Bay Boulevard  
Town N Country  
Westchase  
Woodbridge

**Hispanic Services Council FASST:** Maggie Sanchez (813) 641 3565

Cypress Creek  
Gibsonston  
Just  
Ruskin  
West Tampa  
Wimauma

## FAMILY JUSTICE CENTER

**Contact Person & Title:** Jennifer Street  
Community Outreach Coordinator

**Phone:** (813) 935-2015

**Email:** [jstreet@fjchc.org](mailto:jstreet@fjchc.org)

**Fax:** (813) 935-2019

**Address:** 9309 N. Florida Ave., Suite 109  
Tampa, FL 33612

**Web Site:** [www.fjchc.org](http://www.fjchc.org)

**Program Description:** The mission of the Family Justice Center of Hillsborough County (FJCHC) is to improve the lives of family violence victims through community collaboration and the provision of comprehensive services in a single location. FJCHC is a community-wide collaborative between public, private and non-profit organizations to provide comprehensive services to Hillsborough County domestic violence victims and their families in a centralized location, or 'one-stop-shop.'

**Population Served:** All victims of domestic violence, whether present or past abuse.

**Service Area:** Safety Planning and basic referral provided regardless of zip code. Some services are limited to Hillsborough County residents.

**Referral Process:** FJCHC accepts walk-ins and appointments from 8 a.m.- 8 p.m. Mon-Thurs and 8 a.m.- 5 p.m. on Fridays.

**Eligibility Criteria:** Must be a victim of domestic violence or be directly affected by domestic violence in some way.

**Service Fee Structure:** Most on-site services are free. Medical care has a small co-payment.

**Bilingual Services:** Yes

**Florida Department of Health**  
**CHILDREN'S MEDICAL SERVICES**

**Contact:** Member Services

**Main Phone:** (813) 396-9743

**Main Fax:** (813) 396-9792

**Address:** 13101 N. Bruce B. Downs Blvd.  
Tampa, FL 33612

**Web Site:** [www.cms-kids.com](http://www.cms-kids.com)

**Program Description:** The Children's Medical Services program provides children with special health care needs with a family-centered, managed system of care. Children with special health care needs are those children under age 21 whose serious or chronic physical, developmental, behavior or emotional conditions require extensive preventive and maintenance care beyond that require by typically healthy children.

**Population Served:** Birth to age 21

**Service Area:** Hillsborough County

**Referral Process:** Call (813) 396-9743 and ask to speak with member services.

**Eligibility Criteria:** Up to 200% of federal poverty level. Income may be adjusted to 200% depending on health care need.

**Service Fee Structure:** None

**Bilingual Services:** Yes

## Florida Kinship Center at USF

### KIN AS TEACHERS

**Contact Person & Title:** Danielle Klendworth, Program Coordinator

**Phone:** (813) 974-8603

**Contact Email:** [Dklendwo@cas.usf.edu](mailto:Dklendwo@cas.usf.edu)

**Fax:** (813) 974-4675

**Address:** 4202 E. Fowler Ave. MGY 132  
Tampa, FL. 33520

**Web Site:** [www.flkin.org](http://www.flkin.org)

**Program Description:** Kin as Teachers specializes in working with caregivers raising children from the ages of birth to kindergarten entry. The program provides home visits, case management and group meetings. The Kin Educators' goal is to empower the caregiver to feel successful in parenting and preparing their child for school. The Kin Educator also completes developmental assessments, at minimum yearly, including the Ages and Stages Questionnaire, Health Questionnaires, and Kindergarten Readiness questionnaire. The Kin Educator will make appropriate referrals if delays are detected during any of the assessments. The Kin as Teachers program will work with a family for approximately 18 to 24 months. The program prides itself in helping caregivers create a solid foundation for children to be successful in school and throughout their lives.

**Population Served:** Kinship caregivers raising children from the ages of birth to kindergarten entry in Hillsborough County.

**Service Area:** Hillsborough County

**Referral Process:** A caregiver may call the Kinship Care Warmline at 800-640-6444. A provider may call (813) 974-8603 or send a detailed fax to (813) 974-4675. Make sure fax includes family name, phone number, address, children's' ages and reason for referral.

**Eligibility Criteria:** Any kinship caregiver raising child/ren from the ages of birth to kindergarten entry in Hillsborough County.

**Service Fee Structure:** No fee

**Bilingual Services:** Yes (Spanish, French, English)



**Florida Kinship Center at USF**  
**KINSHIP CARE WARMLINE**

**Contact Person & Title:** Jacqueline Warner Garman,  
Kinship Services Coordinator

**Contact Phone:** (813) 974-8414

**Contact Email:** [jgarman@cas.usf.edu](mailto:jgarman@cas.usf.edu)

**Main Phone:** 1-800-640-6444

**Fax:** (813) 974-4675

**Address:** 4202 E. Fowler Ave. MGY 132  
Tampa, FL 33527

**Web Site:** [www.flkin.org](http://www.flkin.org)

**Program Description:** The Kinship Care Warmline is a statewide, toll-free line that provides a warm and supportive listening ear, information and referral services for grandparents and other relatives raising children in Florida. The Warmline provides a warm, listening ear; emotional support; support group information; referral to available services; and information about local, private and public resources that serve kinship caregivers in Florida, such as community programs, financial assistance, child care, parenting concerns, and more.

**Population Served:** Any kinship caregiver in the state of Florida.

**Service Area:** The state of Florida

**Referral Process:** Call the Kinship Care Warmline at 1-800-640-6444.

**Eligibility Criteria:** Any kinship caregiver in the state of Florida.

**Service Fee Structure:** No fee

**Bilingual Services:** Yes

**Healthy Start Coalition**  
**HEALTHY FAMILIES HILLSBOROUGH**

\* An agency partner of Children's Future Hillsborough

**Contact Person & Title:** Barbara Smiley-Ramirez, Program Manager

**Contact Phone:** (813) 233-2800, Ext 118

**Contact Email:** [bramirez@hstart.org](mailto:bramirez@hstart.org)

**Main Phone:** (813) 233-2800

**Main Fax:** (813) 233-2809

**Address:** 3902 W. Henderson Blvd., Suite 205  
Tampa, Fl. 33629

**Web Site:** [www.healthystartcoalition.org](http://www.healthystartcoalition.org)

**Program Description:** Voluntary home visiting program for expecting and new parents in Hillsborough County. Trained Family Support Workers (FSW) offer weekly home visits and help parents manage the stressors of being a new parent, provide support in parenting, and encourage parents in achieving personal and family goals. FSW begin home visits before or after the birth of the baby and continue for 5 years.

**Population Served:** Pregnant women and new parents.

**Service Area:** Pregnant women in the following zip codes: 33602, 33603, 33604, 33605, 33607, 33610, 33612, 33613, 33614, 33615, 33617, 33619, 33624, 33634, 33637, 33503, 33510, 33511, 33534, 33569, 33570, 33584, 33598

**Referral Process:** Call for eligibility determination.

**Eligibility Criteria:** Pregnant women or within 2 weeks after delivery and living in targeted zip codes.

**Service Fee Structure:** Services are free.

**Bilingual Services:** Yes

**Healthy Start Coalition**  
**HELP U GROW (HUG)**

\* A program of Children's Future Hillsborough

**Contact Person & Title:** Cindy Collins, RN, Program Coordinator  
Jocelyn Del Rio, NICU FRC Supervisor

**Contact Phone:** (813) 393-7275 (Cindy)  
(813) 872-2968 (Jocelyn)

**Contact Email:** [gentletransitions@tampabay.rr.com](mailto:gentletransitions@tampabay.rr.com) (Cindy)  
[Jocelyn.delrio@baycare.org](mailto:Jocelyn.delrio@baycare.org)

**Main Fax:** (813) 233-2809

**Address:** 3902 W. Henderson Blvd., Suite 205  
Tampa, Fl. 33629

**Program Description:** The HUG Program provides screening and resource support to families whose baby/babies are currently in the Neonatal Intensive Care Unit (NICU) or have recently been discharged. HUG strives to ensure that all NICU families have the parent support and special developmental education needed to promote the healthy development of their baby. All services provided by the HUG program are free.

**Population Served:** Families in Hillsborough County with a baby currently in, or recently discharged, from the NICU.

**Service Area:** Hillsborough County. NICUs are located at: Tampa General, St. Joseph's, University Community, and Brandon Hospitals.

**Referral Process:** Referrals are primarily from hospital personnel, although community referrals are also welcome. For referrals concerning a baby currently in the NICU, contact Jocelyn Del Rio. For referrals concerning a baby recently discharged from the NICU, contact Cindy Collins.

**Eligibility Criteria:** Babies admitted to or recently discharged from a Hillsborough County NICU.

**Service Fee Structure:** Services are free.

**Bilingual Services:** Yes

**Healthy Start Coalition**  
**FAMILY SUPPORT & RESOURCE CENTERS**

\* An agency partner of Children's Future Hillsborough

**Contact Person & Title:** Maria Negrón, Program Manager

**Contact Phone:** (813) 233-2800, Ext 104

**Contact Email:** [mnegron@hstart.org](mailto:mnegron@hstart.org)

**Main Phone:** (813) 233-2800

**Main Fax:** (813) 233-2809

**Address:** 3902 W. Henderson Blvd., Suite 205  
Tampa, Fl. 33629

**Web Site:** [www.familysupporthc.org](http://www.familysupporthc.org)

**Program Description:** Family Support & Resource Centers are warm and welcoming places right in your neighborhood where any individual or family can come as a regular part of their day-to-day life. All program and services are free. Many activities offered in your local Family Support & Resource Center are planned by community members and residents. Locations include:

Brandon: (813) 740-4634

North Tampa: (813) 558-1877

Ruskin: (813) 641-5600

Town N Country: (813) 356-1703

**Population Served:** Open to all families in Hillsborough County.

**Service Area:** Hillsborough County.

**Referral Process:** Open to all individuals in Hillsborough County.

**Eligibility Criteria:** None

**Service Fee Structure:** Services are free.

**Bilingual Services:** Yes

*NOTE: In addition to the 4 Healthy Start FSRCs, there are 3 other FSRCs in Hillsborough County that are funded by the Childrens Board: Plant City (813) 764-0694, Central Tampa (813) 204-1741, and Baby Bungalow in South Tampa (813) 356-1293.*

**Hillsborough County Board of County Commissioners**  
**CHILD & FAMILY COUNSELING PROGRAM**

**Contact Person & Title:** John Zambito, Senior Treatment Counselor  
Department of Children's Services

**Email:** zambitoj@hillsboroughcounty.org

**Main Phone:** (813) 264-3807, Ext. 112 or 172

**Main Fax:** (813) 269-1372

**Address:** 3110 Clay Mangum Lane  
Tampa, FL 33618

**Web Site:**

[www.hillsboroughcounty.org/childrenservices/programsservices/](http://www.hillsboroughcounty.org/childrenservices/programsservices/)

**Program Description:** We provide both nonresidential and short-term residential counseling services. Non-residential services to children and families in need of services (CINS/FINS) are provided at multiple locations throughout the county. Short-term residential services are provided at the 24-bed Haven W. Poe Runaway Shelter for children 13-17 years who need shelter and counseling to help resolve family crisis situations.

**Population Served:** Children 7-17 years old and their families for nonresidential services; 13-17 years old for residential services.

**Service Area:** Hillsborough County residents

**Referral Process:** Parents/caregivers, guardians, and social service workers can refer children to the program. Call (813) 264-3807.

**Eligibility Criteria:** Children ages 7-17 who are experiencing difficulties in school, home or the community. Children cannot be under the supervision of Department of Children and Families (dependency) or Department of Juvenile Justice (delinquency).

**Service Fee Structure:** Free

**Bilingual Services:** Yes

**Hillsborough County Board of County Commissioners**  
**HEAD START/EARLY HEAD START PROGRAM**

**Contact Person & Title:** Louis A. Finney, Jr., Director  
Department of Children's Services

**Contact Phone:** (813) 272-5140, Ext. 3111

**Contact Email:** [FinneyL@hillsboroughcounty.org](mailto:FinneyL@hillsboroughcounty.org)

**Main Phone:** (813) 272-5140

**Main Fax:** (813) 975-2161

**Address:** 3639 West Waters Ave., Suite 500  
Tampa, FL 33614

**Web Site:** [www.hillsboroughcounty.org/headstart/](http://www.hillsboroughcounty.org/headstart/)

**Program Description:** For more than 40 years, Hillsborough County Head Start/Early Head Start has helped prepare more than 60,000 low-income children for school by providing early childhood and prenatal education; family, medical, dental, mental health, and social services; and 2/3 of USDA required daily nutritional needs. Hillsborough County Head Start/Early Head Start Division is one of the largest Head Start grantees for Head Start in the southeastern United States serving 3,252 children and families through several program options throughout the county, including Tampa and Plant City. The program directly serves 1,492 infants, toddlers and children in 19 centers, 4 contracted centers, and 5 family childcare homes, including 12 pregnant mothers in the Expectant Parent Program. Services are through a full-day, full year program for low-income families who are working, in school, or in job training. The Delegate, Hillsborough County Public Schools, serves 1,759 children, typically 4 year olds, in 42 elementary schools through a full-day, part year program. These low-income families are not required to be working, in school, or in job training.

**Population Served:** Low-income children 6 weeks to 5 years old and their families, including those with special needs, and pregnant mothers.

**Service Area:** Hillsborough County

**Referral Process:** Call 272-5140 for application to be mailed, stop by any Head Start/Early Head Start center to speak with a Social Worker, or download application at <http://www.hillsboroughcounty.org/headstart/resources/forms/>

**Eligibility Criteria:** Child must be age-eligible: 6 weeks to 24 months and reside in designated zip codes for Early Head Start, and 3 years old (by September 1st)- 5 years old for Head Start. Parent must be working, in school, or job training at least 25 hours per week. Family must be below Federal Poverty Guideline for income or receive public assistance (SSI, TANF, or Subsidized Child Care).

**Service Fee Structure:** Free

**Bilingual Services:** Yes



**Hillsborough County Board of County Commissioners**  
**NEIGHBORHOOD SERVICE CENTERS**

**Contact Person & Title:** Tom Cavaleri, Social Services Division Director  
Department of Health & Social Services

**Contact Phone:** (813) 272-5040

**Contact Email:** [Cavalerit@HillsboroughCounty.org](mailto:Cavalerit@HillsboroughCounty.org)

**Main Phone:** (813) 272-5555

**Main Fax:** (813) 276-2865

**Address:** County Center, 25<sup>th</sup> Floor  
P. O. Box 1110  
Tampa , FL 33602

**Web Site:** [www.hillsboroughcounty.org/hss](http://www.hillsboroughcounty.org/hss)

**Program Description:** The Division of Social Services provides the initial assessment and eligibility determination of county residents for services provided by the Department of Health & Social Services. Assessments are made from a case management standpoint to include all pertinent factors to assist the client in achieving their greatest level of self-sufficiency. Social Services focus on the holistic needs of the client. Social workers assist clients in becoming self-sufficient, obtaining a job or receiving training to obtain a better job so that they can meet their goals. Financial assistance can be provided on a very limited basis to assist in crisis situations. Ongoing financial assistance is usually not provided to clients except those meeting specific departmental criteria.

The Division of Social Services has five major intake offices - called Neighborhood Service Centers - each with satellite sites. In addition, the division is responsible for the summer food program, Community Action Program and the Homeless Recovery Program.

Assistance may include financial and medical services to alleviate crises and stabilize the household. Case management is provided along with employment services, life skills, budgeting and consumer credit classes and secondary education for those who choose to move forward to self sufficiency. Multiple partnerships are formed with other community resources to help move consumers through the service care network such as free tax preparation, English and GED classes, and tutoring.



**Population Served:** Low income

**Service Area:** Hillsborough County

**Referral Process:** Consumers can be referred via written referral, phone, and walk-in.

**Eligibility Criteria:** Income, assets, and Hillsborough County residence must be verified.

**Service Fee Structure:** None

**Bilingual Services:** Yes



## **HILLSBOROUGH COUNTY FLORIDA KIDCARE OUTREACH PROJECT**

**Agencies:** Kids Health Care Foundation  
St. Joseph's Children's Hospital

**Contact Person & Title:** Michele Pernula, Program Coordinator

**Phone:** (863) 660-3047

**Contact Email:** [gpernula@tampabay.rr.com](mailto:gpernula@tampabay.rr.com)

**Fax:** (813) 972-2185

**Address:** 1401 E. Fowler Ave.  
Tampa, FL 33612

**Web Site:** [www.healthykids.org](http://www.healthykids.org)

**Program Description:** In Florida, more than 600,000 children under 19 years of age have no health insurance. In Hillsborough County, there are an estimated 35,000 children who do not have health insurance. The goal of the Hillsborough County Florida KidCare Outreach Project is to change this number and increase enrollment in the Florida KidCare program.

We are inviting community organizations to become partners in this project and help us decrease the number of children who do not have health insurance.

**Population Served:** Families in Hillsborough County whose children under the age of 19 do not have health insurance.

**Service Area:** Hillsborough County

**Eligibility Criteria:** Any community organization, for example church groups, schools, social service agencies, etc.

**Service Fee Structure:** No fees to organizations, but organizations can receive some funds for participating in the outreach project.

**Bilingual Services:** Yes

**Hillsborough County Public Schools**  
**CHILD CARE RESOURCE AND REFERRAL (CCR&R)**

**Contact Person & Title:** Betsy Drake, Program Manager  
Community Child Care Coordinating Agency

**Contact Phone:** (813) 744-8941, Ext 232

**Contact Email:** [betsy.drake@sdhc.k12.fl.us](mailto:betsy.drake@sdhc.k12.fl.us)

**Main Phone:** (813) 744-8941, Ext. 428

**Main Fax:** (813) 744-8954

**Address:** 207 Kelsey Lane, Suite K  
Tampa, Florida 33619

**Web Site:** [www.sdhc.k12.fl.us/~early.child/ccrr.htm](http://www.sdhc.k12.fl.us/~early.child/ccrr.htm)

**Program Description:** The agency provides quality child care services to families and the child care community through a contract with the Early Learning Coalition of Hillsborough County. Child Care Resource & Referral (CCR&R) gives free personalized listings of child care and consumer information to any parent or guardian. This information is designed to empower families to make informed choices for their child care needs. CCR&R maintains a database of legally operating child care providers in our county which provides critical information about the provider resources available to meet our community needs.

**Population Served:** All families, child care providers, and businesses in Hillsborough County are eligible to receive CCR&R services.

**Service Area:** Hillsborough County

**Referral Process:** CCR&R referrals are offered to anyone via telephone, in person, email, mail, or web. An interested parent may visit any of our offices: 9325 Bay Plaza, Suite 210, Tampa, FL 33619; 9309 N. Florida Avenue, Suite 104, Tampa, FL 33612; 701 Tillman Place, Plant City, FL 33566

**Eligibility Criteria:** Available for any resident of Hillsborough County.

**Service Fee Structure:** Free

**Bilingual Services:** Yes

**Hillsborough County Public Schools**  
**FDLRS CHILD FIND**

\* An agency partner of Children's Future Hillsborough

**Contact Persons & Titles:**

Nicholas Carullo, Supervisor; Connie Hayden-McPeak, Coordinator  
Florida Diagnostic and Learning Resources System (FDLRS)

**Email:** [Connie.Hayden-McPeak@sdhc.k12.fl.us](mailto:Connie.Hayden-McPeak@sdhc.k12.fl.us)

**Main Phone** (813) 837-7777 (main office)  
(813) 837-7723 (Developmental Screening)  
(813) 837-7713 (Spanish line)

**Fax:** (813) 837-7702 (or 7719)

**Address:** 4210 W. Bay Villa Ave.  
Tampa, FL 33611

**Web Site:** [www.sdhc.k12.fl.us/~fdlrs/childfind.htm](http://www.sdhc.k12.fl.us/~fdlrs/childfind.htm)

**Program Description:** Child Find is responsible for providing information, awareness, outreach, and evaluation activities to help identify preschool-age children who have or are at risk for disabilities. Developmental screening is conducted to determine whether a child should be referred to an ESE (Exceptional Student Education) Pre-Kindergarten assessment team and/or other community resources. Results from ESE Pre-K assessment can determine whether a child is eligible to receive special education services.

**Population Served:** Birth to 22 years of age, with an emphasis on screening and assessing preschool children from 3 to 5 years of age.

**Service Area:** Hillsborough County

**Referral Process:** Call the Child Find main office. If the child is 3 to 5 years old and has not yet started Kindergarten, families will be directed to the Developmental Screening Coordinator to discuss their concerns. A determination will be made to schedule an appointment for developmental screening or to refer directly for evaluation.

**Service Fee Structure:** None

**Bilingual Services:** Yes

**Hillsborough County Public Schools**  
**HEAD START PROGRAM**

**Contact Person & Title:**

Evelyn E. McFadden, Supervisor

Brenda Mount, Community Partnerships Program Manager

**Contact Phone:** (813) 744-8941, Ext. 387

**Contact Email:** [Brenda.mount@sdhc.k12.fl.us](mailto:Brenda.mount@sdhc.k12.fl.us)

**Main Phone:** (813) 744-8941

**Fax:** (813) 740-3736

**Address:** 207 Kelsey Lane, Suite K  
Tampa, FL 33619

**Web Site:** [www.sdhc.k12.fl.us](http://www.sdhc.k12.fl.us)

**Program Description:** The Head Start Program provides a comprehensive child development program to preschool children from families below poverty level, to prepare them intellectually, socially, emotionally, and physically for school and life. Hillsborough County Public Schools Head Start operates in 45 elementary schools in Hillsborough County, providing services to 1,759 children (aged 3 to 5) and their families. Services include education, mental health, health, family services, support groups, nutrition, parent involvement, and disabilities. We promote excellence and focus on improving your child's socialization, education, literacy, health and self help skills.

**Population Served:** Children ages 3 to 5

**Service Area:** Throughout Hillsborough County (all zip codes)

**Referral Process:** Agency referral; phone call

**Eligibility Criteria:** Families who live in Hillsborough County and meet income criteria with a child who will be 3 or 4 years old by September 1, 2008 can contact us at (813) 744-8941, ext. 393 or 357, or download our enrollment form and take it to the selected school.

**Service Fee Schedule:** No fee

**Bilingual Services:** Yes

## Hillsborough County Public Schools

### PARENT SERVICES

\* An agency partner of Children's Future Hillsborough

#### Contact Person & Title:

Millie Bucy

FDLRS Parent Services Program Manager/Liaison Project Coordinator  
Florida Diagnostic & Learning Resources System

**Contact Phone:** (813) 837-7732

**Contact Email:** [Mildred.Bucy@sdhc.k12.fl.us](mailto:Mildred.Bucy@sdhc.k12.fl.us)

**Main Phone:** (813) 837-7777

**Main Fax:** (813) 837-7702

**Address:** 4210 West Bay Villa Avenue  
Tampa, FL 33611

#### Web Sites:

- 1) Hillsborough County Public Schools, Department of Exceptional Student Education (ESE): [www1.sdhc.k12.fl.us/%7Eese.dept/](http://www1.sdhc.k12.fl.us/%7Eese.dept/)
- 2) Florida Diagnostic & Learning Resources System (FDLRS): [www1.sdhc.k12.fl.us/~fdlrs/](http://www1.sdhc.k12.fl.us/~fdlrs/)
- 3) Parent Services: [www1.sdhc.k12.fl.us/~fdlrs/parent\\_services.htm](http://www1.sdhc.k12.fl.us/~fdlrs/parent_services.htm)

#### Program Description:

Parent Liaison Project. The HCPS ESE Department and FDLRS Parent Services offers a project to benefit parents of exceptional students in Hillsborough County.

Seven parents (one for each of the seven geographic areas of the district) are hired by the General Area Directors to serve as support and information specialists. The Area Parent Liaisons are all parents of students who are (or have been) enrolled in exceptional education programs in Hillsborough County. Their role is to guide and empower parents to become collaborative, effective supporters for their children with disabilities by providing technical information and support.

Parent Liaison job duties include (but are not limited to):

- Facilitating communication and information flow for parents in their area.
- Providing information and guidance for parents on navigating the Exceptional Education process.

- Participating in district/agency committees.
- Provide parents with information about community resources for families.
- Provide assistance to schools in implementing parent involvement strategies for parents.

Additionally, the Parent Services department offers training and awareness activities for parents, school and agency personnel on a variety of topics related to the education and support of students with disabilities and/or special needs and those at risk.

Parent Services Communications. Publications include:

***The Parent Press:*** A newsletter designed to be an informational source for parents of ESE students. Additionally, the Parent Press strives to offer as much information as possible from community agencies and groups that provide services to persons with disabilities. The Parent Press is published 6 times a year and can be found

[www1.sdhc.k12.fl.us/%7Eese.dept/parentpress.htm](http://www1.sdhc.k12.fl.us/%7Eese.dept/parentpress.htm).

***The Parent E-Brief*** (in-depth electronic update)

***The Supports for Families Calendar*** (support groups, workshops, etc.)

***The Listserv:*** A weekly electronic update. For more information and the opportunity to register or manage account: [www.sdhc.k12.fl.us/ListServ/](http://www.sdhc.k12.fl.us/ListServ/)

**Population Served:** Primarily Exceptional Student Education (ESE) students, ages 3 -22, students with 504 plans and students at risk of needing special services.

**Service Area:** Hillsborough County

**Referral Process:** Parents, agencies, schools may refer by calling, emailing or faxing information.

**Eligibility Criteria:** Exceptional Student Education (ESE) students (with an Individual Education Plan, or IEP), or students with a Section 504 plan and students at risk of needing special services in public, charter or private schools.

**Service Fee Structure:** No cost for services

**Bilingual Services:** Yes

**Hillsborough County Public Schools**  
**SCHOOL READINESS PROGRAMS**

**Contact Person & Title:** Marina Harkness, Supervisor  
Community Child Care Coordinating Agency

**Contact Phone:** (813) 744-8941, Ext 226

**Contact Email:** [marina.harkness@sdhc.k12.fl.us](mailto:marina.harkness@sdhc.k12.fl.us)

**Main Phone:** (813) 744-8941

**Main Fax:** (813) 744-8954

**Address:** 207 Kelsey Lane, Suite K  
Tampa, FL 33619

**Web Site:** [www1.sdhc.k12.fl.us/%7Eearly.child/schoolreadiness.htm](http://www1.sdhc.k12.fl.us/%7Eearly.child/schoolreadiness.htm)

**Program Description:** The agency provides subsidized child care services to families and the child care community through a contract with the Early Learning Coalition of Hillsborough County. The School Readiness Programs (SRP) determines eligibility and enrolls low-income families in subsidized child care. Our staff enhances the quality of School Readiness early learning providers' programs by offering them assistance in developing appropriate practices for school readiness and by conducting developmental screens with intervention strategies. Support services for School Readiness families to help them achieve economic self-sufficiency are accessible through our staff and coordinated with available community resources.

**Population Served:** Families of Hillsborough County who meet the funding and eligibility criteria.

**Service Area:** Hillsborough County

**Referral Process:** A parent interested in the School Readiness Programs may visit any of our offices for an interview. ( 9325 Bay Plaza, Suite 210, Tampa, FL 33619; 9309 N. Florida Avenue, Suite 104, Tampa, FL 33612; 701 Tillman Place, Plant City, FL 33566) A referral from one of our partner agencies is required for some eligibilities. When funding is not available, a family may be placed on the waiting list via telephone, in person, or online at <https://spe.schoolreadiness.org/pe/>.



**Eligibility Criteria:** Eligibility for subsidized child care is determined by employment and income verification and/or through partner authorizations. The Early Learning Coalition of Hillsborough County has implemented the following School Readiness funding priorities: birth to age 10 and services to children 11 and 12 years of age who are under protective supervision, in foster care, or whose families are receiving Temporary Assistance for Needy Families (TANF) subject to federal work requirements, and special needs teens.

**Service Fee Structure:** Families receiving subsidized child care pay a parent fee based on the sliding fee scale determined by income and the size of the family.

**Bilingual Services:** Yes



**Hillsborough County Public Schools**  
**VOLUNTARY PREKINDERGARTEN (VPK)**  
**EDUCATION PROGRAM**

**Contact Person & Title:**

Marina Harkness, Supervisor  
Community Child Care Coordinating Agency

**Contact Phone:** (813) 740-4713 (Select 3)

**Contact Email:** [marina.harkness@sdhc.k12.fl.us](mailto:marina.harkness@sdhc.k12.fl.us)

**Main Phone:** (813) 744-8941, Ext. 226

**Main Fax:** (813) 740-4723

**Address:** 9325 Bay Plaza, Suite 210  
Tampa, Florida 33619

**Web Site:** [www.elchc.org](http://www.elchc.org)

**Program Description:** The agency administers the Voluntary Prekindergarten Education Program (VPK) eligibility and registration of children and providers of Hillsborough County through a contract with the Early Learning Coalition of Hillsborough County. A parent may select the VPK program option that meets their needs:

School Year Program - 540 instructional hours **OR**  
Summer Program – 300 instructional hours

**Population Served:** Our VPK program serves any child four year old on or before September 1st, resides in the state of Florida, and has chosen to enroll in a VPK Program in Hillsborough County.

**Service Area:** Hillsborough County

**Referral Process:** A parent/guardian with a VPK age eligible child may visit any of our offices to register for our county's program. During peak registration times of the year, additional registration locations and times are offered and accessed by calling the above information line or web site.

**Eligibility Criteria:** For all children four years old on or before September 1st and reside in Florida.

**Service Fee Structure:** Free

**Bilingual Services:** Yes

**Hillsborough Kids, Inc. (HKI)**  
**DIVERSION AND INTENSIVE SERVICES**

**Contact Person & Title:** Jo Dee Nicosia  
Resource Specialist Supervisor

**Contact Phone:** (813) 494-0848

**Contact Email:** [JoDee.Nicosia@hillsboroughkids.org](mailto:JoDee.Nicosia@hillsboroughkids.org)

**Main Phone:** (813) 255-1105

**Main Fax:** (813) 627-2192

**Address:**

Hillsborough Corporate offices:

9309 N. Florida Ave. Ste. 107 Tampa FL 33612 (813) 255-1105

West Care Center:

5520 W Idlewild Blvd. Building C Tampa, FL 33634 (813) 901-3400

East Care Center:

4520 Oak Fair Blvd. Tampa, FL 33610 (813) 471-0006

North Care Center:

5681 E Fowler Ave. Tampa, FL 33617 (813) 471-0218

HCSO Child Protection Investigators:

1501 N. Falkenburg Rd. Tampa, FL 33619 (813) 627-2000

**Web Site:** [www.hillsboroughkids.org](http://www.hillsboroughkids.org)

**Program Description:** Hillsborough Kids, Inc. (HKI) is a non-profit agency designed to perform the child welfare duties of Community Based Care (CBC) Lead Agency in Hillsborough County. As the CBC Lead Agency, HKI holds a single fixed price contract for all child protection services previously performed by the Department of Children and Families (DCF). DCF oversees child protection investigations and legal services through contracts with the Hillsborough County Sheriff's Office (HCSO) Child Protective Division and the Office of the Attorney General (OAG).

**HCSO Child Protection Investigators (CPI)** investigate allegations of abuse, abandonment or neglect which are received by the abuse hotline. The CPI has 45-60 days to investigate these allegations. If the CPI feels the family could benefit from services to reduce the safety concerns to the children, they make a referral to **HKI Resource Specialists**. Not all cases are referred as there are over 1,100 investigations commenced each month. At the end of the investigation, the report is closed with no indicators, some indicators, or verified findings of the allegations.

HKI Resource Specialists' objective is to keep children from entering the HKI system of care. By connecting the family to comprehensive, up-front services during the abuse investigation, HKI strives to resolve child safety concerns without further involvement with the judicial system. When the Resource Specialist receives a referral and a release of information from the CPI that is signed by the client, contact is made with the family. With the families' input, they determine which community provider(s) would best meet the service needs of the family. The Resource Specialist makes referrals for services and follows up with the family until the connections have been made.

The Resource Specialist also conducts bi-weekly Diversion Staffings. These staffings are comprised of a group of community service providers that come to the CPI office and listen to the facts of the investigation. The providers discuss which program would best meet the needs of the family, and accept the case as a referral for services, as appropriate. Most cases referred for Resource Specialist services would have been approved for judicial or court involvement if not for the service intervention that was made (i.e., the intervention reduced the safety concerns to the children).

During the investigation, if the child is found to be in eminent danger and no services intervention can ensure the safety of the child, the CPI will call the OAG for legal sufficiency to remove the child. If probable cause is granted, the parents will be given the time of the "shelter" court hearing. This is within 24 hours of the removal from the parents and the judge will hear the evidence of safety concerns and make a decision to return the children or keep them in an "out of home" placement. If the child remains out of the home, the CPI will transfer the case to HKI and the care management agency within 7-14 days of the removal. The OAG will file a formal petition of adjudication within 21 days, and the parents will consent or deny the petition. The parents and their attorney will enter a plea of consent or denial based on the counts made in the petition. Consenting to the petition will allow the court to make a finding that the child is "Adjudicated Dependant" (or withhold adjudication in some circumstances) and proceed to the case plan tasks agreed upon by all parties at a case planning conference held by the care management staff and CPI. A denial to the petition will continue with a trial date being set. The judge will hear testimony from both sides and make a decision as to the placement of the children. If the courts do not return the children to the parents after a trial, the case plan will be ordered. The parents and HKI will return to the courts for further hearings every 4-6 months to review the progress that they are making on their court ordered tasks until the children are reunified or it is determined that the goal needs to be changed due to the lack of progress on the case plan.

Hillsborough Kids, Inc. performs administrative services including financial management, data services, communications and quality assurance. Some HKI staff members are co-located at care centers as well as the HCSO office. Court ordered Case Management services for children and their families are performed by HKI's subcontracted Case Management agencies. These agencies are in three care centers: The North care center houses **Devereux** and **Gulf Coast Jewish Family Services**. The West care center houses **Youth and Family Alternatives, Children's Home, Inc.**, and **Camelot Community Care**. The East care center houses the **Children's Home Society**.

Each of these Case Management agencies work with the parents, caregivers and children by continually assessing the safety risks to the children and writes referrals to providers who conduct the classes or tasks in which the client was court ordered to complete. The Care Manager conducts "staffings" throughout the supervision period, usually every 90 days, which allows all of the providers and clients to review the progress and assist in making decisions as to the recommendations to the courts. If the parents are completing the tasks on the case plan and safety concerns have been reduced, recommendations to reunify will be made. The Care Manager then writes a report, the Judicial Review, to the courts to inform the courts of the progress the client has made in regards to the court ordered case plan tasks.

If 12 months has passed since removal and the parent has not completed or made substantial progress on the case plan, a determination may be made to change the goal to adoption. At this time a consult with the OAG office is made and a termination of parental rights petition will be filed if there is evidence to show that the parent has had ample opportunity to receive services but has not availed themselves to do so. A trial date will be set and the judge will hear evidence and make a determination if the rights will be terminated or not. If the courts determine that parental rights should be terminated, a termination order is filed. At this time the parents have the right to appeal the decision. If an appeal is not filed the child(ren)'s case will be transferred to the adoption unit. The adoption unit will work with an adoptive placement or recruit an adoptive family for the child so that permanency can be obtained for the child.

**Population Served:** Residents of Hillsborough County who are under investigation for child abuse allegations, or who have been found by the courts to have abused, abandoned, or neglected their minor children in their care and are under court supervision.

**Service Area:** Hillsborough County. If the family is under court supervision and receiving case management services, the care center can be determined by the zip code of the residence in which the family became known to the CPIs.

**Referral Process:** The CPI makes referrals for the Resource Specialist to locate appropriate services for a family not under court supervision. Community providers can call if they know an investigation is on-going; however, if a family does not have an open investigation, please refer them to 2-1-1, Kid Connection Network, or a case management program that can assist them.

**Eligibility Criteria:** Residents of Hillsborough County who are under investigation for child abuse allegations, or who have been found by the courts to have abused, abandoned, or neglected their minor children in their care and are under court supervision.

**Service Fee Structure:** The client is responsible for all payment of fees for services which are referred or court ordered, unless the Care Management agencies or HKI Resource Specialist determine beforehand that the agency can absorb the cost.

**Bilingual Services:** Yes



**Hispanic Services Council**  
**FAMILY SUPPORT SERVICES**

\* An agency partner of Children's Future Hillsborough

**Contact Person & Title:** Maria Serrano, Supervisor

**Phone:** (813) 936-7700

**Contact Email:** [crc@hispanicservicescouncil.org](mailto:crc@hispanicservicescouncil.org)

**Fax:** (813) 936-7709

**Address:** 1502 W. Busch Blvd., Suite J  
Tampa, FL 33612

**Web Site:** [www.hispanicservicescouncil.org](http://www.hispanicservicescouncil.org)

**Program Description:** Hispanic Services Council assists Hispanic families integrate and become successful in the community through information & referral, case facilitation, ESOL classes, Citizenship classes, STEP parenting classes, and Parent Teen support groups.

**Population Served:** General public and families with children from birth to 8 years old.

**Service Area:** Hillsborough County

**Referral Process:** Self, walk-in, or community agency

**Eligibility Criteria:** None

**Service Fee Structure:** None, with the exception of STEP parenting classes. The fee for those classes is \$60, which includes book and all materials.

**Bilingual Services:** Yes

**Louis de la Parte Florida Mental Health Institute at USF  
CENTER FOR AUTISM & RELATED DISABILITIES (CARD)**

**Contact Person & Title:** Dr. Karen Berkman, Director

**Contact Phone:** (813) 974-2532

**Main Phone:** (813) 974-2532

**Main Fax:** (813) 974-6115

**Address:** 13301 Bruce B. Downs Blvd., MHC 2113A  
Tampa, FL 33612-3899

**Web Site:** <http://card-usf.fmhi.usf.edu>

**Program Description:** CARD provides consultation to families and professionals on using evidence-based practices to improve quality of life and skill development. We provide resources and information, technical assistance, and training.

**Population Served:** Individuals of any age with autism and related disabilities, and professionals who serve them.

**Service Area:** Southwest Florida (14 counties): Pasco, Pinellas, Hillsborough, Polk, Manatee, Sarasota, Hardee, Highlands, Desoto, Charlotte, Glades, Lee, Hendry, Collier)

**Referral Process:** Family should contact the main number at (813) 974-2532.

**Eligibility Criteria:** Individuals must have a diagnosis of autism spectrum disorder or dual sensory impairment by a physician, psychologist, or neurologist.

**Service Fee Structure:** Free

**Bilingual Services:** Yes



## **POSITIVE PARENTING**

**Contact Person & Title:** Joyce Strickland, Director  
Adam Mahan, Assistant Director

**Phone:** (813) 340-4546

**Contact Email:** mahan.adam@gmail.com

**Main Fax:** (813) 442-5674

**Address:** 7017 N. 40<sup>th</sup> Street  
Tampa, FL 33604

**Program Description:** Positive Parenting offers a wide variety of services to children, families, and community organizations. We specialize in children at-risk and with special needs, and their families. Positive Behavior Management and basic Parenting classes are offered in a group class or in the parent's home. We provide functional behavioral assessments; parenting assessments; psycho-educational evaluations; child and parent advocacy services; and staff training for community organizations, preschools, and schools. Our staff and services include Early Interventionists, Inclusion Specialists, Life Skills Coaches, and Respite Care Providers. We provide continuing education credits for child care providers.

**Population Served:** Birth through adulthood

**Service Area:** All of Hillsborough County

**Referral Process:** Individuals may self refer or agencies/community organizations may refer by calling (813) 340-4546.

**Eligibility Criteria:** None

**Service Fee Structure:** Varies, depending on services offered. Funding sources include private pay, Children's Board ASO, and HKI Flex Funds.

**Bilingual Services:** N/A

**Redlands Christian Migrant Association (RCMA)**  
**MIGRANT HEAD START, EARLY EDUCATION,**  
**AND FAMILY SUPPORT PROGRAMS**

**Contact Person & Title:** Miguel Fuentes, Family Support Specialist

**Contact Phone:** (813) 671-5264

**Contact Email:** [miguel@rcma.org](mailto:miguel@rcma.org)

**Fax:** (813) 671-5268

**Address:** 416 Highway 41 South  
Ruskin, FL 33570

**Web Site:** [www.rcma.org](http://www.rcma.org)

**Program Description:** RCMA provides quality childcare and early education services for children of migrant and rural low-income families through its Migrant Head Start and School Readiness Centers. RCMA also provides family support services, after school programming, a family literacy program, and runs a charter school at the Beth El Mission in Wimauma.

**Population Served:** Migrant and seasonal farm working families and rural low-income families

**Service Area:** Ruskin, Wimauma, Palmetto, and Plant City

**Referral Process:** Families can apply or be referred directly to centers or through the Area Office at 416 Highway 41 South, Ruskin.

**Eligibility Criteria:** Migrant head start families must have traveled in search of farm work during the prior two years, and 51% of income must be from agricultural work. School Readiness programs are based on income.

**Service Fee Structure:** No fee for Migrant Head Start services. School Readiness fee is based on income.

**Bilingual Services:** Yes

**Shriner's Hospitals for Children - Tampa**  
**ORTHOPAEDIC SERVICES**

**Contact Person & Title:** Jeanine Fuentes  
Outreach & Physicians Relations Coordinator

**Contact Phone:** (813) 972-2250 x 7214

**Contact Email:** [jfuentes@shrinenet.org](mailto:jfuentes@shrinenet.org)

**Main Phone:** (813) 972-2250

**Fax:** (813) 972-7127

**Address:** 12502 Pine Dr.  
Tampa, FL 33612

**Web Site:** [www.shrinershq.org/hospitals/tampa](http://www.shrinershq.org/hospitals/tampa)

**Program Description:** Expert orthopaedic care at no charge is delivered in multiple settings including outpatient clinic, surgery, specialty care and inpatient units. Patients receive family-centered, comprehensive care from a multi-disciplinary team at every visit. Specialty departments include an on-site orthotics and prosthetics department which boasts one of the largest pediatric practitioner staff in the country. The rehabilitation program offers physical, speech and occupational therapy on an in-patient basis. The seating and mobility department offers an intensive evaluation of a child's positioning and mobility needs and works to design and order equipment. A state-of-the-art motion analysis lab uses high-tech cameras and computer technology to more precisely evaluate a patient's gait, allowing for more effective and comprehensive treatment plans. Each child is matched with a diagnosis-specific RN, who ensures continuity of care and assists in helping each child reach optimal levels of health, advocacy, and independence.

**Population Served:** Birth to 18 years with musculoskeletal conditions in need of orthopaedic care.

**Service Area:** Florida and South Georgia.

**Referral Process:** Patients can self-refer by calling toll free at 1-888-665-KIDS and selecting the "new patient" option, or a patient application can be obtained online and faxed to (813) 975-7120. Medical professionals can utilize the clinician referral line to refer a patient at (813) 866-7740.

**Eligibility Criteria:** Any child birth to age 18 with an orthopaedic condition that can be improved. A family's income or insurance status is not criteria for a child's acceptance. Documentation of citizenship is not requested.

**Service Fee Structure:** All services are at no charge.

**Bilingual Services:** Yes



**St. Joseph's Children's Hospital of Tampa**  
**CHILDREN'S ADVOCACY CENTER**

**Contact Person & Title:** Marisa Rappa, Manager

**Contact Phone:** (813) 615-0589, Ext 223

**Contact Email:** [Marisa.Rappa@Baycare.org](mailto:Marisa.Rappa@Baycare.org)

**Main Phone:** (813) 615-0589

**Fax:** (813) 972-2185

**Address:** 1401A E. Fowler Ave.  
Tampa, FL 33612

**Web Site:** [www.sjbhealth.org](http://www.sjbhealth.org)

**Program Description:** The Children's Advocacy Center provides health and safety education programs and services to children and families throughout the community. The Center focuses on children's health and wellness, community and school-based education, injury prevention, and legislative advocacy. Programming includes asthma education, unintentional injury prevention, child passenger safety, mobile medical services, obesity prevention, social injury prevention, Children's Advocacy in the Emergency Center, Florida KidCare Insurance Outreach, Be Our Best health education classes, mobile medical services, and Safe Kids Tampa.

**Population Served:** All

**Service Area:** All of Hillsborough County

**Referral Process:** Call us directly

**Eligibility Criteria:** None

**Bilingual Services:** Yes, but limited

## Success 4 Kids & Families (S4KF)

### THINKKIDS

**Contact Person & Title:** Jan Gunn, Program Manager

**Contact Phone:** (813) 490-5494, Ext. 225

**Contact Email:** [jgunn@s4kf.org](mailto:jgunn@s4kf.org)

**Main Phone:** (813) 490-5490

**Main Fax:** (813) 490-5495

**Address:** 1311 N. Westshore Blvd., Suite 302  
Tampa, FL 33607

**Web Site:** [www.s4kf.org](http://www.s4kf.org)

**Program Description:** THINKKids is a comprehensive case management program for children with emotional, behavioral, and/or mental health needs, and at-risk youth. We provide “wraparound” support that brings services to the child and family to meet their needs. These services can be traditional therapeutic services as well as non-traditional, creative services that are individualized for each family. Direct services are brokered by THINKKids and provided by independent contractors. We utilize system of care principles that are strengths-based, culturally competent, and family-driven.

**Population Served:** Children from birth to age 18 with emotional, behavioral, and/or mental health issues; at-risk youth.

**Service Area:** Hillsborough County

**Referral Process:** Call (813) 490-5494. In-take department will take the referral information, and the parent/caregiver will be contacted within 72 hours by an intake coordinator.

**Eligibility Criteria:** Determined at time of intake. Case will be assessed and triaged to connect families with services in the community.

**Service Fee Structure:** No charge to the family for case management services.

**Bilingual Services:** Yes

*\* Note: While a program profile is not included here, “Successful Kids” is another program of S4KF that serves children with mental health issues. It targets children who are not insured (or insurance benefits do not cover needed services) and who are not eligible for Medicaid. Call (813) 490-5490 for more information.*

## Tampa-Hillsborough County Public Library

### EARLY LITERACY

\* A partner agency of Children's Future Hillsborough

**Contact Person & Title:** Cathy Pierce  
Coordinator of Early Literacy, Principal Librarian

**Phone:** (813) 272-5737

**Contact Email:** [piercec@hillsboroughcounty.org](mailto:piercec@hillsboroughcounty.org)

**Main Fax:** (813) 273-3634

**Address:** John F. Germany Library  
900 N. Ashley Drive  
3 East  
Tampa, FL 33602

**Web Site:** [www.hcplc.org](http://www.hcplc.org)

**Program Description:** Early Literacy is a department within the Library that focuses on literacy-related programs for children birth to age 5 in an effort to prepare children to start school. Programs are offered to encourage parents/caregivers to read to their young children and to visit the library. Information is offered on how to read to children, why reading to young children is important, age appropriate books, activities that encourage language development and other literacy-related topics.

We also have an **Adaptive Toy Collection** for children with special needs. Toys can be viewed through our library website and can be borrowed (similar to how books are checked out).

**Population Served:** Hillsborough County residents only

**Service Area:** Hillsborough County only

**Referral Process:** none

**Eligibility Criteria:** none

**Service Fee Structure:** none

**Bilingual Services:** Yes

**Tampa-Hillsborough County Public Library**  
**IMAGINATION LIBRARY**

\* A partner agency of Children's Future Hillsborough

**Contact Person & Title:** Wendy Wamsley, Principal Library Assistant

**Contact Phone:** (813) 273-3729

**Contact Email:** [wamsleyw@hillsboroughcounty.org](mailto:wamsleyw@hillsboroughcounty.org)

**Main Phone:** (813) 272-5017

**Main Fax:** (813) 273-3708

**Address:** Imagination Library,  
900 North Ashley Drive  
Tampa, FL 33602

**Web Site:** <http://www.hcplc.org>

**Program Description:** Free book program for children born on or after September 1, 2006. If eligible, each child receives one free book a month in the mail until they are five years old as long as they remain a resident of Hillsborough County.

**Population Served:** Young children birth to age 5 in Hillsborough County.

**Service Area:** County-wide

**Referral Process:** No referral necessary.

**Eligibility Criteria:** Must be a resident of Hillsborough County and be born on or after September 1, 2006.

**Service Fee Structure:** No fee. Books are free to eligible children.

**Bilingual Services:** Yes, for registration purposes only. Books are predominately English.



**Tampa Jewish Family Services**  
**TIKVAH SPECIAL NEEDS PROGRAM**

**Contact Person & Title:** Lydia Abrams, LCSW, Program Coordinator

**Contact Phone:** (813) 960-1848, Ext. 4109

**Contact Email:** [lydiaa@tjfs.org](mailto:lydiaa@tjfs.org)

**Main Phone:** (813) 960-1848

**Main Fax:** (813) 265-8239

**Address** 13009 Community Campus Drive  
Tampa, FL 33625

**Web Site:** [www.tjfs.org](http://www.tjfs.org)

**Program Description:** The TIKVAH Special Needs Program (Tikvah means “hope” in Hebrew) offers support services to families of children with special needs. Services include: individual and family counseling; children’s play therapy; information and referral; parent groups (titled “TIKVAH Talk”); and parent and community education. “TIKVAH Talk” is a monthly parent group with guest speakers relating to raising children with special needs. Services are provided by licensed, professional staff. Tampa Jewish Family Services is a non-profit agency that serves all individuals in the community regardless of race, religion, nationality, age, gender, or special needs.

**Population Served:** Families of children with special needs, regardless of race, religion, nationality, age, gender, or special needs.

**Service Area:** Tampa Bay area.

**Referral Process:** Families wishing services should call (813) 960-1848, Ext. 4109 to schedule an appointment. Families interested in the TIKVAH Talk group are asked to contact Lydia by telephone or e-mail.

**Eligibility Criteria:** Any family with a child with special needs (such as disabilities; Autism Spectrum; health/medical concerns; behavioral concerns; mental health concerns; premature birth; ADHD).

**Service Fee Structure:** Groups, information and referral, and other supportive services are free of charge. Some insurances and sliding scale fee for ongoing individual, family, or children’s counseling.

**Bilingual Services:** No

**Tampa Metro YMCA**  
**PARTNERS OF HILLSBOROUGH**

**Contact Persons & Titles:** Beth Barrett, Administrator  
Jessie Rogers, Intake Specialist

**Contact Email:** [Jessie.rogers@HillsboroughKids.org](mailto:Jessie.rogers@HillsboroughKids.org)  
[Beth.Barrett@tampaymca.org](mailto:Beth.Barrett@tampaymca.org)

**Main Phone:** (813) 627-2129

**Main Fax:** (813) 200-3996

**Address:** 110 Oak Ave.  
Tampa, Florida 33602

**Web Site:** [www.tampaymca.org](http://www.tampaymca.org)

**Program Description:** Partners of Hillsborough is a collaboration administered by the Tampa YMCA with several service providers as partners in the delivery of comprehensive, family-centered services and supports. Partners of Hillsborough serves families referred directly from Child Protection Investigators (**Parents as Partners**), as well as families who are relative caregivers (**Kinship Care**). Kinship Care is open to all families of relative caregivers in need of comprehensive services, including self referrals.

**Population Served:** Parents as Partners serves families who have been identified through Child Protection Investigations. Kinship Care serves family members who are relative caregivers.

**Service Area:** County-wide

**Referral Process:** All referrals must be sent through Jessie Rogers (contact above). Call or email her for a referral form. May self-refer to Kinship Care.

**Eligibility Criteria:** Parents as Partners is open to families who are in need of service and have been identified through Child Protection Investigations. Kinship Care is open to any family who is a relative caregiver.

**Service Fee Structure:** Free.

**Bilingual Services:** Yes

**University of South Florida**  
**USF PEDIATRIC PRIMARY CARE, SPECIALTY CARE,  
AND CHILD DEVELOPMENT**

**Contact Person & Title:** Kris Millrose, Social Worker  
Department of Pediatrics

**Contact Phone:** (813) 259-8758

**Contact Email:** [kmillros@health.usf.edu](mailto:kmillros@health.usf.edu)

**Main Phone:** (813) 259-8700

**Main Fax:** (813) 259-8749

**Address:** 2A Columbia Drive Tampa, FL 33606 (South)  
12901 Bruce B. Downs Blvd., Tampa, FL 33612 (North)

**Web Site:** [www.usfpeds.hsc.usf.edu](http://www.usfpeds.hsc.usf.edu)

**Program Description:** USF Pediatrics provides both primary and specialty care for children birth to age 21. Routine physical exams and sick visits are conducted at Primary Care clinics. Specialty clinics such as Neurology, Pulmonology, Infectious Disease and others are located at both North and South Tampa sites. USF Pediatrics also operates the Ronald McDonald Care Mobile, which has scheduled visits to selected schools and other sites in Hillsborough County.

USF **Child Development** clinics provide early intervention evaluation and service coordination through the Early Steps program, as well as services for school-age children in the areas of ADHD diagnosis and treatment, behavioral assessment and management, and psycho-educational testing. In addition, Child Development offers "Hot Docs," a parent training course utilizing Positive Behavior Support (PBS) principles for parents of young children with behavior problems.

**Population Served:** Children birth to 21 years

**Service Area:** Hillsborough County

**Referral Process:** Call to make an appointment at (813) 259-8700 for primary or specialty care; (813) 974-0602 for Early Steps/Child Development, birth to age 3; (813) 974-2201 for School-Age Clinic/Child Development, ages 3 to 12.

**Eligibility Criteria:** Birth to age 21 (up to age 12 only in Child Development clinics).

**Service Fee Structure:** Fees vary. Payment may be made by parent, Medicaid, Medicare, or other health insurance plans. Mobile care and Early Steps services are free to children and their families.

**Bilingual Services:** Yes













