

# Early Childhood Community Resources Guide

## Program Profiles

**Kid Connection Network**, a program of the **Early Childhood Council of Hillsborough County, Inc. (ECC)** is pleased to provide these program profiles as part of our 5<sup>th</sup> Annual Early Childhood Community Resources Fair. Each program listed provides services and/or supports to children from birth to age 8 and their families in Hillsborough County. Most services are provided free or at low cost to families.

The program profiles in this book are listed alphabetically by **agency name** except where programs are administered by multiple agencies (such as Bay Area Early Steps and the FASST program).

- Each profile provides information that you will need in order to appropriately refer children and families to the program. Agencies and programs that participate in the Children's Hillsborough Future collaborative are indicated.
- There is space in the back of the directory for notes and additional information. A reminder that profiles for most health and social service programs in Hillsborough County are available online at [www.211atyourfingertips.org](http://www.211atyourfingertips.org).

ECC was founded over 25 years ago to increase community awareness and access to services for young children with special needs. Today, ECC continues its rich tradition of advocacy, education, and innovation on behalf of all children. With representation from over 40 human service organizations as well as families, ECC members work together in a variety of activities and programs to help ensure the optimal development, health, and wellness of children in Hillsborough County. As a program of ECC, Kid Connection collaborates with 2-1-1 Tampa Bay and other community agencies to assist families of young children and expectant mothers in identifying resources, navigating systems, and linking to appropriate services.

We would like to extend our thanks to all of the organizations that participated in this project. A special thanks to the Children's Board of Hillsborough County for their generous support of Kid Connection and ECC, and, more importantly, for their commitment to improving the lives of children and families in Hillsborough County. If you would like more information about Kid Connection or ECC, please contact us or visit [www.ecctampabay.org](http://www.ecctampabay.org).

# Table of Contents

## Agency for Persons with Disabilities

Medicaid Waiver Program .....	4
Bay Area Early Steps.....	5
Behavioral Consulting of Tampa Bay .....	7
Bolesta .....	9

## Catholic Charities

Family Outreach & Support Program (FOSP) .....	10
Immigration Program .....	12
KinshipCare .....	13
Parents as Partners.....	14
Project Alert .....	15
REACH Families.....	16

## Child Abuse Council

Baby Bungalow .....	18
Fathers Resources and Networking Center (FRANC) .....	19
Parents as Teachers.....	20

## Children’s Board of Hillsborough County

Medicaid TCM for Children At Risk .....	21
Children’s Future Hillsborough .....	23

## Crisis Center of Tampa Bay

2-1-1 Tampa Bay .....	25
-----------------------	----

## DACCO

Strengthening Families .....	26
------------------------------	----

## Early Childhood Council

Care Options/Inclusion Warm Line .....	27
Early Childhood Developmental Screening Program.....	29
Kid Connection Network.....	30
Family and School Support Teams (FASST).....	31
Family Justice Center.....	34
Florida Department of Health Children’s Medical Services.....	35

## Florida Kinship Center at USF

Kin as Teachers.....	36
Kinship Care Warmline.....	37

## Healthy Start Coalition

Healthy Families.....	38
Help U Grow (HUG).....	39
Family Support & Resource Centers (FSRC) .....	41
Momcare.....	42

## Hillsborough County Board of County Commissioners

Head Start/Early Head Start .....	43
-----------------------------------	----

## Hillsborough County Center of Excellence

HIPPY .....	45
Hillsborough County Florida KidCare Outreach Project.....	46

## Hillsborough County Public Schools

Child Care Resource & Referral (CCR&R) .....	47
--	----

FDLRS/Child Find.....	48
Head Start.....	49
H.E.L.P.....	50
Parent Services.....	52
School Readiness Programs.....	54
Voluntary Pre-Kindergarten Education Programs.....	56
<b>Hillsborough Kids</b>	
Diversion and Intensive Services Division.....	57
<b>Hispanic Services Council</b>	
Family Support Services.....	59
<b>Louis de la Parte Florida Mental Health Institute at USF</b>	
Center for Autism & Related Disabilities (CARD).....	60
<b>Mental Health Care, Inc.</b>	
Behavioral Health Network.....	62
Children’s Outpatient Services.....	63
Empowering Victims of Abuse.....	64
Life Skills.....	65
Winning at Parenting.....	66
Motivational Works.....	67
New Tampa Behavioral Health.....	68
Prevent Blindness Florida.....	70
<b>Shriners Hospitals for Children – Tampa</b>	
Orthopaedic Services.....	71
<b>St. Joseph’s Children’s Hospital</b>	
Children’s Advocacy Center.....	73
<b>Success 4 Kids &amp; Families</b>	
Healthy Start Program.....	74
THINKKids.....	75
<b>Tampa-Hillsborough Public Library</b>	
Early Literacy.....	76
Imagination Library.....	77
<b>Tampa Jewish Family Services</b>	
TIKVAH Special Needs Program.....	78
<b>Tampa Metro YMCA</b>	
Partners of Hillsborough.....	79
<b>University of South Florida Department of Pediatrics</b>	
CID, HOT DOCS, and Specialty Care.....	81

## **Agency for Persons with Disabilities (APD) Medicaid Waiver Program ("MedWaiver")**

**Contact Person & Title:** Glorie Singleton, APD Community Liaison

**Contact Phone:** (813) 233-4318

**Contact Email:** [Glorie.Singleton@apd.state.fl.us](mailto:Glorie.Singleton@apd.state.fl.us)

**Fax:** (813) 233-4302

**Address:** 1313 N. Tampa St., Suite 515  
Tampa, FL 33602

**Web Site:** [www.apd.myflorida.com](http://www.apd.myflorida.com)

**Program Description:** Individualized services funded by the MedWaiver Program include day activities such as supported employment, adult day training, companion and non-residential supports and services, and extend to residential services that include specialized medical or behavioral services. All services must be medically necessary and meet conditions established by the Agency for Health Care Administration.

**Population Served:** Individuals with a developmental disability that meet eligibility criteria defined by Florida Statute 393.

**Service Area:** Suncoast Region includes Hillsborough, Desoto, Manatee, Pasco, Pinellas and Sarasota Counties.

**Referral Process:** Call for appointment in Hillsborough at (813) 233-4300, or download application for services at <http://www.apd.myflorida.com/customers/application.htm>. For more information, call toll free at (866) 273-2273.

**Eligibility Criteria:** Eligible customers include Florida residents ages 3 and above, diagnosed as having one or more of the following categorical developmental disabilities (onset prior to age 18 and can be reasonably expected to last): Mental Retardation, Autism, Cerebral Palsy, Spina Bifida, Prader-Willi Syndrome, and High-Risk.

**Service Fee Structure:** There is no cost to clients.

**Bilingual Services:** Yes, available upon request.

# Bay Area Early Steps

**Agencies:** Infants & Young Children of West Central Florida, Inc. (IYC)  
University of South Florida (USF), Division of Child Development

**Contact Persons & Titles:** Pat Grosz, Ph.D., Executive Director, IYC  
John Landi, Early Steps Coordinator, USF

**Contact Phone:**

IYC: (813) 375-3980, ext. 126 or 123 (Hillsborough County)

IYC: (863) 686-1221, ext. 228 (Polk County)

USF: 1-866-549-1740 Back-up (813) 974-0602 (for all referrals to the program)

**Contact Email:**

IYC: [pgrosz@tampabay.rr.com](mailto:pgrosz@tampabay.rr.com), [jatkinson@tampabay.rr.com](mailto:jatkinson@tampabay.rr.com)

USF: [jlandi@health.usf.edu](mailto:jlandi@health.usf.edu)

**Main Phone:**

IYC: (813) 375-3980

USF: (813) 974-0602 (for referrals to the program)

**Main Fax:**

IYC: (813) 375-3984

USF: (813) 558-1343

**Address:**

IYC: 1308 W. Sligh Ave., Tampa, Florida 33604

USF: USF, Early Steps

13101 North Bruce B. Downs Blvd.

Tampa, Florida 33612

**Web Site:** [www.early-intervention.org](http://www.early-intervention.org)

**Program Description:** The Bay Area Early Steps program serves infants and toddlers from birth to 36 months who have developmental disabilities or delays. All children in this age range for which there is a suspicion of a developmental concern should be referred, as the program is a federal entitlement program under the Individuals with Disabilities Education Act (IDEA). The program provides service coordination, medical and behavioral specialists, early intervention and therapy services, family support services, provider and family workshops, equipment and adaptive toy lending libraries.

**Organization of Region:** USF provides entry into the Bay Area system (Polk and Hillsborough Counties) with Child Find, service coordination

and eligibility evaluations via developmental, medical, and behavioral specialists. They provide guidance, coordination, and assistance to community teams that conduct eligibility evaluations, provide direct services such as therapy, early intervention, and instructional support. USF provides for the development, coordination, and monitoring of the Individualized Family Support Plan (IFSP), which documents eligibility and treatment interventions. USF provides professional staff to support provider and family development through trainings and in-services, outreach, community collaboration, and agency partnerships.

Infants & Young Children of West Central Florida, Inc., known as IYC, operates the provider network for the Bay Area region. It serves as the network's fiscal agent and home for the local Early Steps Central Directory. Early intervention, therapy services, and family support services are networked through IYC. This includes provider and family workshops, equipment and adaptive toy lending libraries, as well as direct services. IYC provides marketing and outreach services, and serves on local boards to increase linkages for the program and to cultivate support services for families.

**Population Served:** Infants & toddlers with developmental disabilities and delays or who are at high risk for developmental delays.

**Service Area:** Hillsborough and Polk Counties

**Referral Process:** Referrals can be directed to the **Referral Line** at (813) 974-0602, or faxed to (813) 558-1343.

**Eligibility Criteria:** Developmental disability or delay, or the suspicion of a disability of delay. No financial criteria.

**Service Fee Structure:** Medicaid, third party insurance, and federal IDEA Part C dollars cover the services. All rates are based on Medicaid rates. There currently is no cost to families.

**Bilingual Services:** Spanish, Creole, Deaf and Hard of Hearing; other interpreters arranged as needed.

# Behavioral Consulting of Tampa Bay

**Contact Person & Title:** Susan Bonifield, Operations Assistant

**Contact Phone:** (813) 265-0210 - Tampa Office  
(813) 345-8584 - Wesley Chapel Office

**Contact Email:** [www.bcotb.com](http://www.bcotb.com)

**Fax:** (813) 265-0218

**Address:** Tampa Office  
6919 W. Linebaugh Avenue  
Suite 102, Tampa, FL 33625

3717 Turman Loop,  
Suite 102  
Wesley Chapel, FL 33544

**Web Site:** [www.bcotb.com](http://www.bcotb.com)

**Program Description:** Behavioral Consulting specializes in providing quality behavioral services for children with autism and related disorders and typically-developing children who engage in problem behavior. Our programs are based on the principles of Applied Behavior Analysis and are individualized for each child. Our services include behavior assessment and intervention programs, verbal behavior skill acquisition programs, intensive feeding and toilet training programs, school observation and shadowing, parent and teacher training, consultations, and workshops.

**Population Served:** Children birth to 18 with autism or related disorders or children who engage in problem behavior.

**Service Area:** Hillsborough, Pasco, and Pinellas Counties.

**Referral Process:** Contact our office to schedule an appointment, Intake on line, (the bottom of page)  
<http://www.bcotb.com/services.html>

**Eligibility Criteria:** Not available

**Service Fee Structure:** Set fees for services. We accept the following insurance plans/funding sources: Tricare (ECHO), Aetna, Cigna, United Behavioral Health, ASO Grant, and CMS Title XXI. In addition, we

accept cash, checks or credit cards as payment. Private Insurance information form available on line [www.bcotb.com](http://www.bcotb.com)

**Bilingual Services:** Not at this time

## **Bolesta, Inc.**

\* A partner of Children's Future Hillsborough

**Contact Person & Title:** Judy Horvath, Clinical Director

**Contact Phone:** (813) 932-1184

**Contact Fax:** (813) 932-9583

**Contact Email:** [jhorvath@bolestacenter.org](mailto:jhorvath@bolestacenter.org)

**Main Phone:** (813) 932-1184

**Address:** 7205 N. Habana Ave.  
Tampa, FL 33614

**Web Site:** [www.bolestacenter.org](http://www.bolestacenter.org)

**Program Description:** Teaching listening and spoken language to children who are hearing impaired.

**Population Served:** Infants through adults who are deaf or hard of hearing.

**Service Area:** All Florida counties

**Referral Process:** Check website for individual program contact information.

**Eligibility Criteria:** Clients who use amplification such as cochlear implants or hearing aids with the desire to communicate using spoken language.

**Service Fee Structure:** Insurance or private pay (sliding scale). No one is turned away based on ability to pay for services.

**Bilingual Services:** With use of available volunteers.

## **Catholic Charities, Diocese of St. Petersburg Family Outreach and Support Program (FOSP)**

**Contact Person & Title:** Janice Hayes, LMFT, Program Manager

**Contact Phone:** (813) 631-4370

**Email:** [fosp@ccdosp.org](mailto:fosp@ccdosp.org)

**Main Phone:** (813) 631-4370

**Fax:** (813) 631-4395

**Address:** 2021 E. Busch Blvd.  
Tampa, FL 33612

**Web Site:** [www.ccdosp.org](http://www.ccdosp.org)

**Program Description:** The overall goal of the Family Outreach & Support Program (FOSP) is to improve family functioning by encouraging healthy social, emotional and behavioral development of children, strengthening family relationships and promoting self sufficiency and resiliency of poor minority, primarily single parent families in East, Northeast Tampa (King High School cluster) and the inner city area. The program aims to assist families with promoting school readiness and developing life skills that will reduce risk factors for child abuse, domestic violence, delinquency and school failure.

**Population Served:** FOSP provides services to low-income children and families who reside in Northeast and inner-city Tampa who are in need of counseling, case management and/or life skills education classes. The program is not designed to serve individuals with chronic mental health conditions.

**Service Area:** Our service area provided at no cost to residents who reside in the following zip codes: – 33602, 33603, 33604, 33605, 33607, 33610, 33612, 33613, 33617, 33620 and 33637

**Referral Process:** All children and families participating at the partner agencies will be eligible for an initial assessment and case management services. Teachers and staff of schools and child care centers make referrals to the program by submitting a Catholic Charities Pre-Admission Form. Family Support Specialists make initial contact with the child and/or to an FOSP counselor who contacts the family within one (1) week of receiving referral. A psychosocial

assessment is also completed and a service plan developed with the family.

If service needs identified in the assessment cannot be provided by Catholic Charities, referrals will be made to other appropriate service providers in the community.

Families interested in program services can also contact the Hillsborough Regional Center location by phone at (813) 631-4370.

**Eligibility Criteria:** Children birth to 8 years old and their families who need counseling, case management and life skills education services.

**Service Fee Structure:** There are no fees for program services. FOSP is grant-funded.

**Bilingual Services:** No

**Catholic Charities, Diocese of St. Petersburg**  
**Immigration Program**

**Contact Person & Title:** Jose Fernandez, Immigration Program Director

**Contact Phone:** (813) 631-4397 Ext. 206

**Contact Fax:** (813) 631-4395

**Contact Email:** [jfernandez@ccdosp.org](mailto:jfernandez@ccdosp.org)

**Main Phone:** (813) 631-4370, Ext. 206

**Address:** 2021 E. Busch Blvd or 1213 16<sup>th</sup> St. North  
Tampa FL 33612 St. Petersburg, FL 33705

**Web Site:** [www.ccdosp.org](http://www.ccdosp.org)

**Program Description:** The mission of the Immigration Program is to provide affordable immigration services to all newcomers regardless of their race, religion, sex, or creed. The program has a commitment to promote community education in the area of immigration law, and to advocate for the rights of all immigrants.

**Population Served:** Immigrants in the Tampa Bay area.

**Service Area:** Hillsborough, Pasco, Pinellas, Hernando, Citrus County

**Referral Process:** Contact the Immigration Program office in Hillsborough County at (813) 631-4370, Ext. 206.

**Eligibility Criteria:** N/A

**Service Fee Structure:** Nominal fee

**Bilingual Services:** Yes

## Catholic Charities, Diocese of St. Petersburg Kinship Care

**Contact Person & Title:** Janice Hayes, LMFT, Program Manager

**Contact Phone:** (813) 631-4370

**Email:** [jhayes@ccdosp.org](mailto:jhayes@ccdosp.org)

**Main Phone:** (813) 671-5250

**Main Fax:** (813) 671-5248

**Address:** South Hillsborough Commerce Center  
300 Frandorson Circle, Suite 100  
Apollo Beach, FL 33572-2682

**Web Site:** [www.ccdosp.org](http://www.ccdosp.org)

**Program Description:** The Kinship Care program preserves and strengthens families with relative caregivers through a strength-based model building on family assets, promoting self-sufficiency, and resiliency, helping families achieve their optimal development, and connecting families with natural and community resources for ongoing support and assistance. Services include case management and support groups that can be psycho-educational and/or therapeutic groups. Case management services include information and referrals to other community providers as well as providing limited wrap-around funds to help stabilize families, as needed.

**Population Served:** Relative caregivers, children, and families.

**Service Area:** Services are provided by Catholic Charities in partnership with Partners of Hillsborough and Tampa Metro YMCA to residents from the following zip codes: 33569, 33534, 33572, 33573, 33594, 33570, 33598, and 33834. Three other service providers' work in partnership with Partners of Hillsborough and Tampa YMCA to offer services throughout Hillsborough County, with remaining zip codes allocated to the nearest agencies.

**Referral Process:** Self-referral, from the Kinship Care Warmline, or from community agencies. Call Partners of Hillsborough at (813) 924-2854 for in-take and triage to appropriate provider agency.

**Eligibility Criteria:** Relative caregivers in Hillsborough County.

**Service Fee Structure:** Services are free of charge.

**Bilingual Services:** Yes

## Catholic Charities, Diocese of St. Petersburg

### Parents as Partners

**Contact Person & Title:** Janice Hayes, LMFT, Program Manager

**Contact Phone:** (813) 671-4370

**Email:** [jhayes@ccdosp.org](mailto:jhayes@ccdosp.org)

**Main Phone:** (813) 671-5250

**Main Fax:** (813) 671-5248

**Address:** South Hillsborough Commerce Center  
300 Frandorson Circle, Suite 100  
Apollo Beach, FL 33572-2682

**Web Site:** [www.ccdosp.org](http://www.ccdosp.org)

**Program Description:** The Parents as Partners program is designed to preserve and strengthen families through a strength based model building upon family assets, promoting self sufficiency and resiliency, helping families achieve their optimal development, and connecting families with natural and community resources for ongoing support and assistance. Toward this end we seek to intervene early into challenges presented in the family with assessment, family conferencing, education, and in-home case management to affect long-term child and family stability. Case management services include information and referrals to other community services providers as well as providing limited wrap-around funds to help stabilize families as needed.

**Population Served:** Parents as Partners serve families who are at risk for child abuse and neglect and out of home placements.

**Service Area:** Services are provided by Catholic Charities in partnership with Partners of Hillsborough and Tampa Metro YMCA to resident from the following zip codes: 33569, 33534, 33572, 33573, 33570, 33598, and 33834. Three other service providers work in partnership with Partners of Hillsborough and Tampa YMCA to offer services throughout Hillsborough County, with remaining zip codes allocated to the nearest agencies.

**Referral Process:** Families are referred to the program through Partners of Hillsborough by HKI and the Hillsborough County Sheriff's Department.

**Eligibility Criteria:** The program serves families and clients who have indications of risk for entering the foster care system in the future, but who have not yet been involved in the court process.

**Service Fee Structure:** Services are free of charge.

**Bilingual Services:** Yes

**Catholic Charities, Diocese of St. Petersburg**  
**Project Alert**  
**Antidiscrimination Law Enforcement Rights Training**

**Contact Person & Title:** Martha E. Mapalad, Anti-Discrimination Paralegal

**Contact Phone:** (813) 631-4370 Ext. 220

**Contact Fax:** (813) 558-1179

**Contact Email:** [mmapalad@ccdosp.org](mailto:mmapalad@ccdosp.org)

**Main Phone:** (813) 631-4370, Ext. 220

**Address:** 2021 E. Busch Blvd  
Tampa FL 33612

**Web Site:** [www.ccdosp.org](http://www.ccdosp.org)

**Program Description:** Program's mission is to help prevent citizenship status discrimination, national origin discrimination, document abuse, and retaliation towards work-authorized individuals who are victims or are at risk of becoming victims of employment discrimination. This program also wants to educate employers in businesses and industries that employ large numbers of those work-authorized individuals.

**Population Served:** U.S. Citizens as well as work-documented immigrants who are eligible to work in the United States, employers who hire immigrants, and agencies that provide services to immigrants.

**Service Area:** West Central Florida including Hillsborough, Pasco, and Pinellas

**Referral Process:** Contact the Anti-Discrimination Paralegal Martha E. Mapalad

**Eligibility Criteria:** Eligibility usually depends on the legal immigration status of the individual. However, the Project Alert also informs as to undocumented worker's

**Service Fee Structure:** No fee applicable

**Bilingual Services:** Yes

**Catholic Charities, Diocese of St. Petersburg  
Resources to Educate, Assess, Counsel, & Help  
(REACH)**

**Contact Person & Title:** Janice Hayes, LMFT, Program Manager

**Contact Phone:** (813) 631-4370 or (813) 671-5250

**Email:** [jhayes@ccdosp.org](mailto:jhayes@ccdosp.org)

**Main Phone:** (813) 671-5250

**Fax:** (813) 671-5248

**Addresses:** Apollo Beach Office  
South Hillsborough Commerce Center  
300 Frandorson Circle, Suite 100  
Apollo Beach, FL 33572-2682

\* Additional offices in Dover, Plant City, Brandon and Ruskin

**Web Site:** [www.ccdosp.org](http://www.ccdosp.org)

**Program Description:** The program is designed to intervene early into troubled relationships and life situations with counseling, education and case management to effect longer-term behavioral solutions. Life skills classes promote responsible behaviors, problem solving, self esteem, resiliency and values and goal setting for children and adults. Individual, marital and family counseling is provided to assist family members in coping with problems, building positive familial relationships and dealing with behavioral challenges. Case management services assist families in accessing the support services needed to achieve stability. Services are provided in collaboration with other community based service providers, churches and schools. Additionally, partner agencies provide services at Catholic Charities offices to improve access. Cultural and linguistic obstacles to access services for the Hispanic portion of the target population are addressed through bilingual Hispanic staff providing services.

**Population Served:** The REACH Families Program provide services to primarily low/mid income families who reside in East and South Hillsborough County

**Service Area:** East and South Hillsborough County

**Referral Process:** Referrals are received by phone, letter, or in person by service providers or as self-referrals by clients. Once the request for service is received the counselor/therapists complete the Initial screening form to help determine diagnostic eligibility for the program. Eligible clients are seen within a reasonable period of waiting. Call (813) 671-5250 for additional information

**Eligibility Criteria:** Services are provided to individuals (adults and children), couples and families who are in need of counseling, case management and/or life skills education classes. The program is not designed to serve individuals with chronic mental health conditions.

**Service Fee Structure:** Services are free of charge.

**Bilingual Services:** Yes

## Child Abuse Council Baby Bungalow

**Contact Persons & Titles:** Kathy Hostetler, Child Development Specialist

**Contact Phone:** (813) 356-1293, Ext. 247

**Email:** [babybung@tampabay.rr.com](mailto:babybung@tampabay.rr.com)

**Main Phone:** (813) 356-1293, Ext 247

**Main Fax:** (813) 356-1295

**Address:** 3108 W. Azelee St.  
Tampa, FL 33609

**Web Site:** [www.babybungalow.org](http://www.babybungalow.org)

**Program Description:** Baby Bungalow is an early childhood resource center serving parents and their children from prenatal through age 4. It's an "any baby/any family" program with childbirth education, breastfeeding classes, newborn care classes, developmental play groups, infant massage, music classes, baby sign language, and parenting workshops. Classes for parents and their children are offered in South Tampa, North Tampa, Town n Country, Brandon, Ruskin and Plant City.

**Population Served:** Any baby/any family from prenatal through age 4.

**Service Area:** South Tampa, North Tampa, Town N Country, Brandon, Ruskin and Plant City

**Referral Process:** None required

**Eligibility Criteria:** None

**Service Fee Structure:** Nominal charges vary depending on location.

**Bilingual Services:** Yes

**Child Abuse Council  
Fathers Resource and Networking Center  
(FRANC)**

**Contact Person & Title:** John Roth, MSW, Program Specialist

**Contact Phone:** (813) 356-1293, Ext. 226

**Contact Email:** [jroth@cachillsborough.com](mailto:jroth@cachillsborough.com)

**Main Phone:** (813) 673-4646

**Main Fax:** (813) 673-4644

**Address:** 3108 W Azelee St.  
Tampa, FL 33609

**Web Site:** [www.childabusecouncil.com](http://www.childabusecouncil.com)

**Program Description:** FRANC is an educational program that provides nationally recognized evidence based fathering classes to help fathers and father figures in Hillsborough County develop positive, nurturing parenting skills. FRANC also provides group-based psycho-educational Nurturing Parenting classes for parents/caregivers and their children. This research based course assists families to develop strong, secure bonds, mutual respect and appropriate communication skills.

Additionally, FRANC offers **Boot Camp for New Dads**, a nationally acclaimed program for new and expectant dads in partnership with local hospitals in Hillsborough County. The class teaches the basics of caring for infants (and new mothers) utilizing the expertise of veteran dads and their infants.

**Population Served:** All fathers and their families in Hillsborough County.

**Service Area:** Hillsborough County

**Referral Process:** Contact the agency or the person listed above

**Eligibility Criteria:** Any father, father figure, and their families

**Service Fee Structure:** Free

**Bilingual Services:** Yes

## Child Abuse Council Parents as Teachers

**Contact Person & Title:** Georgina Rivera  
Program Director

**Phone:** (813) 356-1293, ext. 243

**Email:** [grivera@cachillsborough.com](mailto:grivera@cachillsborough.com)

**Fax:** (813) 356-1295

**Address:** 3108 W Azelee St.  
Tampa, FL 33609

**Web Site:** [www.childabusecouncil.com](http://www.childabusecouncil.com)

**Program Description:** Parents as Teachers (PAT) provides parent education and family support throughout pregnancy and until their child enters kindergarten. Parents receive support from PAT-certified Parent Educators who provide information on early brain development and offer specific when, what, how, and why advice for families. Parent Educators help parents to understand each stage of development and what to expect so that they can easily capture the teachable moments in everyday life to enhance their child's language development, intellectual growth, social development, and motor skills. Families are offered personal home visits, group meetings, screening and resource referrals. In addition to personal visits, PAT offers age-specific development groups throughout Hillsborough County and in collaboration with various schools, child care centers, and other early education providers. Educators are also available for various presentations and trainings.

**Population Served:** We serve any family, any baby throughout pregnancy and until the child enters Kindergarten.

**Service Area:** Hillsborough County

**Referral Process:** Self referral or agency referral. Call or email Program Director, Georgina Rivera.

**Eligibility Criteria:** Must live in Hillsborough County, be expecting or have a child up to the age of kindergarten entry.

**Service Fee Structure:** Free

**Bilingual Services:** Yes

**Children's Board of Hillsborough County  
Medicaid Targeted Case Management for  
Children at Risk of Abuse and Neglect  
(TCM At-Risk)**

**Contact Person & Title:** Chamain Moss-Torres, Ph.D.  
Project Manager III  
Manager of System and Infrastructure

**Phone:** (813) 229-2884

**Contact Email:** [cmoss-torres@childrensboard.org](mailto:cmoss-torres@childrensboard.org)

**Main Fax:** (813) 229-3094

**Address:** 1002 East Palm Avenue  
Tampa, FL 33605

**Web Site:** [www.childrensboard.org](http://www.childrensboard.org)

**Program Description:** The Medicaid Targeted Case Management (TCM) for Children at Risk of Abuse and Neglect program is a Florida Medicaid program where federal dollars are matched by locally funded dollars (CBHC contract dollars) for Targeted Case Management services. Under the TCM At-Risk program, children and their families who live in Hillsborough County and are Medicaid eligible may receive case management and gain access to an array of services including medical, social, educational and other services that meet their needs.

In order to receive services from the TCM At-Risk program, children must (1) meet eligibility requirements for a program that provides TCM At-Risk case management services (see list below), and (2) meet TCM risk factor criteria, as identified in a formal assessment. Each case management program has its own eligibility parameters.

**Population Served:** Focus on children birth to age 8 who are at risk of abuse and neglect, and their families.

**Service Area:** Hillsborough County

**Referral Process:** The following is a list of programs that currently provide TCM At-Risk case management services with match dollars from the Children's Board. Contact the program directly; a program representative will determine whether the child(ren) meet program eligibility requirements:

Agency Name	Program Name	Phone
The Children's Home	Parents as Partners Kinship Care Healthy Families FASST	(813) 855-4435
Family Enrichment Center (FEC)	Kinship Care Grandparent Assistance Program	(813) 237-2530
Mental Health Care, Inc.	FASST Parents as Partners	(813) 272 2244
UCP/Achieve Tampa Bay	Family Support Achieve Childcare	(813) 239-1179
DACCO	Home-Based Family Systems Therapy	(813) 231-1340
Catholic Charities	Family Outreach and Support Program Parents as Partners Kinship Care	(813)631-4393
Hispanic Service Council Northside Mental Health	FASST FASST	(813)641-3565 (813) 977-8700
The Spring	Shelter Family Parents as Partner	(813) 247-5433
Success 4 Kids & Families	THINKKids	(813)490-5490
Maternal Child Health Coalition	Bright Beginnings	(813) 281-5535

**Eligibility Criteria:** Focus on children birth to age 8 and their families who are eligible and enrolled in Medicaid, live in Hillsborough County, meet risk factor criteria for the TCM At-Risk program AND eligibility criteria for a program that provides TCM At-Risk case management.

**Service Fee Structure:** Free to families

**Bilingual Services:** Most programs have bilingual capability.

# Children's Future Hillsborough

**Contact Person & Title:** Mike Cornelius, Community Outreach

**Contact Phone:** (813) 239-1179

**Contact Email:** [mcornelius@achievementmanagement.com](mailto:mcornelius@achievementmanagement.com)

**Main Phone:** (813) 239-1179

**Main Fax:** (813) 237-3091

**Address:** Achieve Management, Inc.  
2215 E Henry Ave.  
Tampa, FL 33610

**Web Site:** [www.childrensfuturehillsborough.org](http://www.childrensfuturehillsborough.org)

**Program Description:** Children's Future Hillsborough was created with the purpose of developing an integrated and comprehensive system of care for young children and their families in Hillsborough County . CFH strives to build stronger families and communities by being a model of excellence, setting the standard for collaboration and efficiency.

## Partner Organizations

- Bolesta Center, Inc.
- Early Childhood Council, Inc.
- Hillsborough County Public Library
- Hillsborough County Public Schools
- Hispanic Services Council, Inc.
- Mental Health Care, Inc.
- Northside Mental Health, Inc.
- The Children's Home, Inc.

**Population Served:** Children birth to fifth grade

**Service Area:** Hillsborough County

**Referral Process:** Check website for individual programs.  
[www.childrensfuturehillsborough.org](http://www.childrensfuturehillsborough.org)

**Eligibility Criteria:** Check website for individual programs.

**Service Fee Structure:** Check website for individual programs.

**Bilingual Services:** Check website for individual programs.

## **Crisis Center of Tampa Bay 2-1-1 Tampa Bay**

**Contact Person & Title:** Jennifer Durgee  
Resource Specialist I/Community Liaison

**Contact Phone:** (813) 969-4914

**Contact Email:** [jdurgee@crisiscenter.com](mailto:jdurgee@crisiscenter.com)

**Main Phone:** 211

**Fax:** (813) 964-1564

**Address:** One Crisis Center Plaza  
Tampa, FL 33613

**Web Site:** [www.211atyourfingertips.org](http://www.211atyourfingertips.org)

**Program Description:** 2-1-1 Tampa Bay, a division of the Crisis Center of Tampa Bay, offers a safe place to call for help 24-hours-a-day, 365 days a year. 2-1-1 is the community's gateway to health and human services, helping people navigate the complex and ever-growing maze of human service programs and agencies. Certified staff and volunteer crisis counselors provide immediate and confidential short-term crisis counseling/intervention, facilitative and problem solving counseling, advocacy, and information and referral to over 3,000 human services available in Hillsborough County, including resources for: basic needs for food, rent, clothing, shelter and utilities, relationship counseling, senior services, health and substance abuse issues, depression and suicide, teenage issues, parenting help, disaster assistance, legal affairs and financial support.

**Population Served:** All

**Service Area:** Hillsborough County

**Referral Process:** Call directly for assistance.

**Eligibility Criteria:** Open

**Service Fee Structure:** No fees

**Bilingual Services:** \*Interpreters are available for 150 different languages through a national interpretation service. Through this service, staff members can communicate with speakers of all languages within moments.

## **DACCO**

### **Strengthening Families**

**Contact Person & Title:** Jolene de la Gardelle, Program Coordinator

**Contact Phone:** (813) 384-4136

**Contact Email:** [jolened@dacco.org](mailto:jolened@dacco.org)

**Main Phone:** (813) 984-1818

**Main Fax:** (813) 984-1502

**Address:** 4422 E. Columbus Drive  
Tampa, FL 33605

**Web Site:** [www.dacco.org](http://www.dacco.org)

**Program Description:** This evidence-based program increases family cohesiveness. Children ages 5-12 receive counseling in their home, at school, and in the community. Specialists work with clients to identify early risk factors that can lead to later risky behaviors. The counselor works with the child individually, and works with the family 1x/month, in the home. Counselors help families set rules and goals that are achievable. Studies show that children who live in a structured environment, can read, follow rules, communicate, and think more independently, achieve more and report higher feelings of contentment than others. Clients work with the counselor from four months to one year, depending on individual need.

**Population Served:** Youth ages 5-12 who are presenting at-risk for future substance use and/or problem behavior.

**Service Area:** Hillsborough County

**Referral Process:** Complete a 1-page referral form and submit via fax or mail to the address listed above. Person referring can contact Jolene de la Gardelle for eligibility.

**Eligibility Criteria:** Youth ages 5-12 in Hillsborough County that are presenting at-risk for future substance use and/or problem behavior.

**Service Fee Structure:** This program is free of charge.

**Bilingual Services:** No

## Early Childhood Council Care Options/Inclusion Warm Line

**Contact Persons:** Shabel Hastings, Program Coordinator  
Sheila Zendegui, Inclusion Specialist

**Contact Phone:** (813) 837-7903

**Contact Email:** [shastings@ecctampabay.org](mailto:shastings@ecctampabay.org)  
[szendegui@ecctampabay.org](mailto:szendegui@ecctampabay.org)

**Fax:** (813) 837-7721

**Address:** 4210 W. Bay Villa Ave.  
Tampa, FL 33611

**Web Site:** [www.ecctampabay.org](http://www.ecctampabay.org)

**Program Description:** A child care provider resource program to support inclusion of children with special needs in community early care and education programs. The program provides: training; on-site technical assistance; information and referral; materials and light equipment to support inclusion of specific children; develops intervention plans for classroom implementation (with other team members); and linkages to community resources. The program is designed to provide support to preschool classroom teachers/staff that are including or interested in including children with developmental and/or behavioral difficulties.

**Population Served:** Preschool children, birth to 5 years, who are experiencing difficulties in group care due to developmental and/or behavioral difficulties; and school-aged children 6 to 12 years, in public school special education programs, during their preschool/ child care/ after school care/summer camp programs.

**Service Area:** Hillsborough County

**Referral Process:** 1) Hillsborough County Interagency Referral Alert form completed and signed by the parent/guardian of child; 2) Consultant's Agreement completed by the program and signed by the teacher, center management, the parent or guardian and the Care Options Consultant.

**Eligibility Criteria:** Child must live in Hillsborough County and be enrolled in a Hillsborough County licensed child care program (center or family child care home).

**Service Fee Structure:** No cost for technical support and resource support; minimal cost for trainings. Program is funded by Hillsborough County Children's Board and the Early Learning Coalition of Hillsborough County.

**Bilingual Services:** Yes

**Early Childhood Council**  
**ECC/FDLRS Early Childhood**  
**Developmental Screening Program**

**Contact Persons & Titles:** Carol Reed, Screening Community Liaison  
Greg VanPelt, Director of Program  
Development and Evaluation

**Contact Phone:** (813) 837-7723 (Carol), (813) 837-7718 (Greg)

**Email:** [creed@ecctampabay.org](mailto:creed@ecctampabay.org); [gregvanpelt@ecctampabay.org](mailto:gregvanpelt@ecctampabay.org)

**Fax:** (813) 837-7719 (or 7721)

**Address:** 4210 W. Bay Villa Ave.  
Tampa, FL 33611

**Web Site:** [www.ecctampabay.org](http://www.ecctampabay.org)

**Program Description:** Children living in Hillsborough County who are birth to 5 years of age are screened in the areas of vision, hearing, speech/ language, cognitive, motor development, and behavior. The purpose is to identify children who are at risk for developmental delay or disability, and to refer them for further evaluation or early intervention resources, when needed. Developmental Screening does not determine eligibility for services. Rather, it determines whether a child is developing in an age-appropriate way and/or whether there is a need for further evaluation.

**Population Served:** Children birth to 5 years of age (pre-Kindergarten)

**Service Area:** Hillsborough County

**Referral Process:** Self-referral or from the community. Parent/ caregiver should call (813) 837-7723. A program coordinator will interview the parent via telephone to determine whether to schedule an appointment for comprehensive screening, or to refer the child directly for further evaluation. Spanish speakers may call (813) 837-7724.

**Eligibility Criteria:** Children birth to 5 years of age who reside in Hillsborough County; 5-year-olds cannot be in kindergarten or in Hillsborough County Schools.

**Service Fee Structure:** None

**Bilingual Services:** Yes

## Early Childhood Council Kid Connection Network

**Contact Persons & Titles:** Abby Perez, Program Coordinator  
Greg Van Pelt, Director of Program  
Development and Evaluation

**Contact Phone:** (813) 837-7706 (Abby), (813) 837-7718 (Greg)  
**Contact Email:** [aperez@ecctampabay.org](mailto:aperez@ecctampabay.org),  
[gvanpelt@ecctampabay.org](mailto:gvanpelt@ecctampabay.org)

**Main Phone:** (813) 837-7714 (for referrals to program)  
**Main Fax:** (813) 837-7721  
**Address:** 4210 W. Bay Villa Ave.  
Tampa, FL 33611

**Web Site:** [www.ecctampabay.org](http://www.ecctampabay.org)

**Program Description:** Kid Connection Network helps provide a coordinated system of information and referral (I&R) to early childhood services in Hillsborough County. Kid Connection works in partnership with 2-1-1 Tampa Bay and human service agencies to assist families of children from birth to age 8 and expectant mothers with identifying resources, accessing services, and navigating systems. Kid Connection also supports interagency communication and information-sharing by providing I&R training and hosting resource fairs.

**Population Served:** Children birth to 8 years, expectant mothers, and their families. Kid Connection also assists other agencies and providers in locating early childhood services for their clients.

**Service Area:** Hillsborough County

**Referral Process:** Providers should refer families with young children to Kid Connection when there are multiple or complex needs that require more extensive help with systems navigation (such as a family whose child with disabilities requires multiple services, or a family with several members who need services). Kid Connection can work with the family directly to provide short-term case management, and/or in cooperation with an existing case manager to link families to appropriate services.

**Eligibility Criteria:** Families who live in Hillsborough County and have a child who is birth to 8 years, or an expectant mother.

**Service Fee Structure:** Free

**Bilingual Services:** Yes

# Family and School Support Teams (FASST)

\* A program of Children's Future Hillsborough

## Agencies:

- (1) Hispanic Services Council
- (2) Mental Health Care, Inc.
- (3) Northside Mental Health
- (4) The Children's Home

**(1) Contact Person & Title:** Bill Withers, FASST Supervisor  
Hispanic Services Council

**Contact Phone:** (813) 641-3565 (Apollo Beach)

**Contact Email:** [fasstsup@hispanicservicescouncil.org](mailto:fasstsup@hispanicservicescouncil.org)

**Main Phone:** (813) 936-7700

**Main Fax:** (813) 936-7709

**Address:** 1502 W. Busch Blvd., Suite J  
Tampa, FL 33612

**(2) Contact Person & Title:** Amber Feaster, Family Resource Specialist  
or

Lisa Maddocks, Program Manager  
Mental Health Care, Inc. (MHC)

**Contact Phone:** (813) 272-2888, Ext. 0

**Contact Email:** [amfeaster@mhcinc.org](mailto:amfeaster@mhcinc.org) or [lmaddocks@mhcinc.org](mailto:lmaddocks@mhcinc.org)

**Main Phone:** (813) 272-2888, Ext. 0 or Plant City Office  
(813)707-7238

**Main Fax:** (813) 272-3531

**Address:** 2905 East Henry Avenue  
Tampa, FL 33610

**(3) Contact Person & Title:** Antoinette Nanton, Program Manager  
Northside Mental Health

**Contact Phone:** (813) 980-1299, Ext. 225

**Contact Email:** [Antoinette.Nanton@northsidemh.org](mailto:Antoinette.Nanton@northsidemh.org)

**Main Phone:** (813) 980-1299

**Main Fax:** (813) 980-1469

**Address:** 10630 North 56th Street, Ste. 205  
Tampa, FL 33617

**(4) Contact Person & Title:** Malissa Withers, Program Manager  
The Children's Home, Inc. (CHI)

**Contact Phone:** (813) 901-3413

**Contact Email:** [mwithers@childrenshome.org](mailto:mwithers@childrenshome.org)

**Main Phone:** (813) 901-3401

**Main Fax:** (813) 882-3689

**Address:** 5520 W. Idlewild Avenue  
Tampa, FL 33634

**Program Description:** The Family and School Support Team (FASST) is a family centered program that works with the child, their family, and through community collaboration with schools and community resource to address the child's social/emotional, educational, or developmental concerns. It is a voluntary case management program that provides family support and connects families to an array of services including mental health and non-traditional supports. The services are individualized based upon the individual strengths and needs of the family and the goals they identify. The program provides visiting in the home, as well as, in school, childcare settings, and in the community with the family, such as to explore resources. Families may refer themselves to the program or give consent for another community partner to complete the application.

**Population Served:** Children from birth through 5th grade who reside in Hillsborough County and their families.

**Service Delivery:** There are currently four agencies providing FASST services: Hispanic Services Council, Mental Health Care, Inc.; Northside Mental Health, and; and The Children's Home Inc. Each of these agencies provides services in an identified region of Hillsborough County. FASST services are available in all elementary schools.

**Referral Process:** Complete a FASST application obtained online, from school guidance offices; or any Family Support and Resource Centers in Hillsborough County. [www.FASSTonline.com](http://www.FASSTonline.com)

**Eligibility Criteria:** Children who are experiencing social/emotional, academic or developmental concerns.

**Duration of Services:** Average length of program is six months; however, length of service is determined by the completion of goals on the Family Support Plan and the family having appropriate support services in place.

**Service Fee Structure:** Services are free of charge.

**Bilingual Services:** Yes (Spanish) and other depending on location.

# Family Justice Center

**Contact Person & Title:** Yolanda Concepcion-Cipriano M.A  
Community Outreach Coordinator

**Phone:** (813) 935-2015

**Email:** [ycipriano@fjchc.org](mailto:ycipriano@fjchc.org)

**Fax:** (813) 935-2019

**Address:** 9309 N. Florida Ave., Suite 109  
Tampa, FL 33612

**Web Site:** [www.fjchc.org](http://www.fjchc.org)

**Program Description:** The mission of the Family Justice Center of Hillsborough County (FJCHC) is to improve the lives of family violence victims through community collaboration and the provision of comprehensive services in a single location. FJCHC is a community-wide collaborative between public, private and non-profit organizations to provide comprehensive services to Hillsborough County domestic violence victims and their families in a centralized location, or 'one-stop-shop.'

**Population Served:** All victims of domestic violence, whether present or past abuse.

**Service Area:** Safety planning and basic referral provided regardless of zip code. Some services are limited to Hillsborough County residents.

**Referral Process:** FJCHC accepts walk-ins and appointments from 8 a.m.- 8 p.m. on Monday-Thursday, and 8 a.m.- 5 p.m. on Friday.

**Eligibility Criteria:** Must be a victim of domestic violence or be directly affected by domestic violence in some way.

**Service Fee Structure:** Most on-site services are free. Medical care has a small co-payment.

**Bilingual Services:** Yes

## Florida Department of Health Children's Medical Services

**Contact:** Member Services

**Main Phone:** (813) 396-9743

**Main Fax:** (813) 396-9792

**Address:** 13101 N. Bruce B. Downs Blvd.  
Tampa, FL 33612

**Web Site:** [www.cms-kids.com](http://www.cms-kids.com)

**Program Description:** The Children's Medical Services program provides children with special health care needs with a family-centered, managed system of care. Children with special health care needs are those children under age 21 whose serious or chronic physical, developmental, behavior or emotional conditions require extensive preventive and maintenance care beyond that require by typically healthy children.

**Population Served:** Birth to age 21

**Service Area:** Hillsborough County

**Referral Process:** Call (813) 396-9743 and ask to speak with member services.

**Eligibility Criteria:** Up to 200% of federal poverty level. Income may be adjusted to 200% depending on health care need.

**Service Fee Structure:** None

**Bilingual Services:** Yes

## Florida Kinship Center at USF Kin as Teachers

**Contact Person & Title:** Nathalie Goodchild, Program Coordinator

**Phone:** (813) 974-8603

**Contact Email:** [Ndozois@cas.usf.edu](mailto:Ndozois@cas.usf.edu)

**Fax:** (813) 974-8603

**Address:** 4202 E. Fowler Ave. MGY 132  
Tampa, FL. 33520

**Web Site:** [www.flkin.org](http://www.flkin.org)

**Program Description:** Kin as Teachers specializes in working with caregivers raising children from birth to kindergarten entry. The program provides home visits, case management, and group meetings. The Kin Educators' goal is to empower the caregiver to feel successful in parenting and preparing his/her child for school. The Kin Educator also completes developmental assessments, at minimum yearly, including the Ages and Stages Questionnaire, Health Questionnaires, and Kindergarten Readiness questionnaire. The Kin Educator will make appropriate referrals if delays are detected during any of the assessments. The Kin as Teachers program will work with a family for approximately 18 to 24 months. The program prides itself in helping caregivers create a solid foundation for children to be successful in school and throughout their lives.

**Population Served:** Kinship caregivers raising children from birth to kindergarten entry in Hillsborough County.

**Service Area:** Hillsborough County

**Referral Process:** A caregiver may call the Kinship Care Warmline at 800-640-6444. In Hillsborough County a provider may call (813) 974-8603.

**Eligibility Criteria:** Any kinship caregiver raising child/ren from birth to kindergarten entry in Hillsborough County.

**Service Fee Structure:** No fee

**Bilingual Services:** Yes (Spanish, French, English)

## Florida Kinship Center at USF Kinship Care Warmline

**Contact Person & Title:** Xonjenesse Jacobs,  
Kinship Services Coordinator

**Contact Phone:** (813) 974-8414

**Contact Email:** [xjacobs@cas.usf.edu](mailto:xjacobs@cas.usf.edu)

**Main Phone:** 1-800-640-6444

**Fax:** (813) 974-4675

**Address:** 4202 E. Fowler Ave. MGY 132  
Tampa, FL 33527

**Web Site:** [www.flkin.org](http://www.flkin.org)

**Program Description:** The Kinship Care Warmline is a statewide, toll-free line that provides a warm and supportive listening ear, information and referral services for grandparents and other relatives raising children in Florida. The Warmline provides a warm, listening ear; emotional support; support group information; referral to available services; and information about local, private and public resources that serve kinship caregivers in Florida, such as community programs, financial assistance, child care, parenting concerns, and more.

**Population Served:** Any kinship caregiver in the state of Florida.

**Service Area:** The state of Florida

**Referral Process:** Call the Kinship Care Warmline at 1-800-640-6444.

**Eligibility Criteria:** Any kinship caregiver in the state of Florida.

**Service Fee Structure:** No fee

**Bilingual Services:** Yes

## Healthy Start Coalition Healthy Families Hillsborough

\* An agency partner of Children's Future Hillsborough

**Contact Person & Title:** Barbara Macelli, Program Manager

**Contact Phone:** (813) 233-2800, Ext 118

**Contact Email:** [bmacelli@hstart.org](mailto:bmacelli@hstart.org)

**Main Phone:** (813) 233-2800

**Main Fax:** (813) 233-2795

**Address:** 2806 N. Armenia Ave.  
Tampa, Fl. 33607

**Web Site:** [www.healthystartcoalition.org](http://www.healthystartcoalition.org)

**Program Description:** Voluntary home visiting program for expecting and new parents in Hillsborough County. Trained Family Support Workers (FSW) offer weekly home visits and help parents manage the stressors of being a new parent, provide support in parenting, and encourage parents in achieving personal and family goals. FSW begin home visits before or after the birth of the baby and continue for 5 years.

**Population Served:** Pregnant women and new parents.

**Service Area:** Pregnant women in the following zip codes: 33602, 33603, 33604, 33605, 33607, 33610, 33612, 33613, 33614, 33615, 33617, 33619, 33624, 33634, 33637, 33503, 33510, 33511, 33534, 33569, 33570, 33584, 33598

**Referral Process:** Call for eligibility determination.

**Eligibility Criteria:** Pregnant women or within 2 weeks after delivery and living in targeted zip codes.

**Service Fee Structure:** Services are free.

**Bilingual Services:** Yes

## Healthy Start Coalition Help U Grow (HUG)

\* A program of Children's Board of Hillsborough

**Contact Persons & Titles:** Cindy Collins, RN, Program Coordinator  
Jocelyn Del Rio, NICU FRC Supervisor

**Contact Phone:** (813) 393-7275 (Cindy)  
(813) 872-2968 (Jocelyn)

**Contact Email:** [help-u-grow@hstart.org](mailto:help-u-grow@hstart.org) (Cindy)  
[Jocelyn.delrio@baycare.org](mailto:Jocelyn.delrio@baycare.org)

**Main Fax:** (813) 233-2809

**Web Site:** [www.healthystartcoalition.org](http://www.healthystartcoalition.org) (click initiatives, and then click "HUG" Program)

**Address:** 2806 N. Armenia Ave., Suite 100  
(located at Mary Lee's House)  
Tampa, FL. 33607

**Program Description:** The HUG Program provides screening, parent support, information and referrals to families whose baby/babies are currently in the Neonatal Intensive Care Unit (NICU) or have recently been discharged. HUG strives to ensure that all NICU families can receive the parent support, information referrals and special developmental education needed to promote the healthy development of their baby. We also offer free mailings of the Ages & Stages Questionnaire (ASQ-3) for infants who are not enrolled in the Early Steps Program.

**Population Served:** Families in Hillsborough County with a baby currently in or recently discharged from, the NICU. ASQ-3 mailings are for NICU graduates birth to 12 months adjusted age.

**Service Area:** Hillsborough County NICUs are located at Tampa General, St. Joseph's Women, University Community, and Brandon Hospitals.

**Referral Process:** All infants admitted to the NICU's are screened by our NICU FRC and HUG services are offered to each family during a face to face encounter. Community referrals are also welcome if the baby is a recent NICU graduate. For referrals concerning a baby currently in the NICU, contact Jocelyn Del Rio. For referrals concerning a baby recently discharged from the NICU, contact Cindy Collins.

**Eligibility Criteria:** Babies admitted to or recently discharged from a Hillsborough County NICU.

**Service Fee Structure:** All "HUG" services are free to our NICU families.

**Bilingual Services:** Yes

## Healthy Start Coalition Family Support & Resource Centers

\* An agency partner of Children's Future Hillsborough

**Contact Person & Title:** Maria Negron, Program Manager

**Contact Phone:** (813) 233-2800, Ext 104

**Contact Email:** [mnegron@hstart.org](mailto:mnegron@hstart.org)

**Main Phone:** (813) 233-2800 ext. 125

**Main Fax:** (813) 233-2809

**Address:** 2806 N. Armenia Ave. Suite 100  
Tampa, FL 33607

**Web Site:** [www.familysupporthc.org](http://www.familysupporthc.org)

**Program Description:** Family Support & Resource Centers are warm and welcoming places right in your neighborhood where any individual or family can come as a regular part of their day-to-day life. All programs and services are free. Many activities offered in your local Family Support & Resource Center are planned by community members and residents.

Locations include:

Brandon: (813) 740-4634

North Tampa: (813) 558-1877

Ruskin: (813) 641-5600

Town N Country: (813) 356-1703

**Population Served:** Open to all families in Hillsborough County.

**Service Area:** Hillsborough County

**Referral Process:** Open to all individuals in Hillsborough County.

**Eligibility Criteria:** None

**Service Fee Structure:** Services are free.

**Bilingual Services:** Yes

**NOTE:** In addition to the 4 Healthy Start FSRCs, there are 2 other FSRCs in Hillsborough County that are funded by the Children's Board: Central Tampa (813) 204-1741, and Baby Bungalow in South Tampa (813) 356-1293.

## Healthy Start Coalition Mom Care Program

**Contact Person & Title:** Monica Rodriguez, Program Supervisor

**Email:** [mrobles@hstart.org](mailto:mrobles@hstart.org)

**Main Phone:** (813) 233-2964, Ext. 134

**Main Fax:** (813) 233-2809

**Address:** 2806 N. Armenia Avenue  
Tampa, FL 33607

**Web Site:** [www.healthystartcoalition.org](http://www.healthystartcoalition.org)

**Program Description:** Momcare provides medical coverage for pregnant women, guidance selecting a prenatal care provider, assistance scheduling prenatal visits, and information about State programs for which they may be eligible.

**Population Served:** Pregnant women

**Service Area:** Hillsborough County

**Referral Process:** Call our office for application (813)233-2964 or visit our website

**Eligibility Criteria:** 185% income guidelines, eligible due to pregnancy. Simplified application process includes a one-page application and notification of eligibility within 10-13 business days

**Service Fee Structure:** Free when qualify under the income guidelines

**Bilingual Services:** Yes

## Hillsborough County Board of County Commissioners Head Start/Early Head Start Program

**Contact Person & Title:** Louis A. Finney, Jr., Division Director  
Department of Children's Services

**Contact Phone:** (813) 272-5140

**Contact Email:** [FinneyL@hillsboroughcounty.org](mailto:FinneyL@hillsboroughcounty.org)

**Main Phone:** (813) 272-5140

**Main Fax:** (813) 975-2161

**Address:** 3639 West Waters Ave., Suite 500  
Tampa, FL 33614

**Web Site:** [www.hillsboroughcounty.org/headstart/](http://www.hillsboroughcounty.org/headstart/)

**Program Description:** Hillsborough County low-income children and families are provided early childhood and prenatal education, family medical, dental, mental health, nutrition and social service. In Hillsborough County the program serves 3,474 infants, toddler and children as well as pregnant women on an annual basis. Of these enrollment slots, 3,107 are for Head Start, 343 are for Early Head Start and 24 are for expectant parents. Hillsborough County operates 19 of its own centers and contracts with Hillsborough County Public Schools to serve additional children at elementary school sites. Partnerships with Tampa Area Metropolitan YMCA and Lutheran Services Florida provide services for infants and toddlers through a family child care home option. Seven contracted child care partners also assist in providing services in high-demand areas.

**Population Served:** Low-income children 6 weeks to 5 years old and their families, including those with special needs, and pregnant mothers.

**Service Area:** Hillsborough County

**Referral Process:** Call 272-5140 for application to be mailed, stop by any Head Start/Early Head Start center to speak with a Social Worker, or download application at <http://www.hillsboroughcounty.org/headstart/resources/forms/>.

**Eligibility Criteria:** Child must be age-eligible: 6 weeks to 24 months for Early Head Start, and 3 years old by (September 1<sup>st</sup>)-5 years old for Head Start. Parent must be working at least 25 hours a week, or in school or job training full-time. Family must be below Federal Poverty Guideline for income or receive public assistance (SSI, TANF, or Subsidized Child Care).

**Service Fee Structure:** Free

**Bilingual Services:** Yes

**Hillsborough County Center of Excellence, Inc.**  
**HIPPY**

**Contact Person & Title:** Brenda Brinson, Programs Manager

**Phone:** (813) 974-4909 or (813) 224-0558

**Contact Email:** [Brinson@fmhi.usf.edu](mailto:Brinson@fmhi.usf.edu) or [bbrinson@hippymail.org](mailto:bbrinson@hippymail.org)

**Fax:** (813) 989-9688

**Address:** 7655 N. 56<sup>th</sup> Street  
Tampa FL 33617

**Mailing:** P.O. Box 291447  
Tampa FL 33687-1447

**Web Site:** [www.hccoe.org](http://www.hccoe.org)

**Program Description:** Home Instruction for Parents of Preschool Youngsters, or HIPPY, is a home-based early intervention school readiness program that empowers parents as the primary educators of their children ages 3-5. The program has a structured 30-week curriculum in English and Spanish for ages 3, 4, and 5 which include 26 storybooks that are provided free to participating families.

**Population Served:** Parents of children ages 3-5 who are TANF-eligible

**Service Area:** Hillsborough, Pasco, and Polk counties, with an emphasis on the University Community Area.

**Referral Process:** Telephone call to coordinator. Recruitment period is September – November annually.

**Eligibility Criteria:** Families must reside in the target communities and meet TANF eligibility guidelines.

**Service Fee Structure:** Free

**Bilingual Services:** Yes

## Hillsborough County Florida KidCare Outreach Project

**Agencies:** The Kids Health Care Foundation  
St. Joseph's Children's Hospital

**Contact Person & Title:** Marisa Rappa Mowat, Manager

**Phone:** (863) 660-3047

**Contact Email:** [marisa.mowat@baycare.org](mailto:marisa.mowat@baycare.org)

**Fax:** (813) 972-2185

**Address:** 1401 E. Fowler Ave.  
Tampa, FL 33612

**Web Site:** [www.healthykids.org](http://www.healthykids.org)

**Program Description:** In Florida, more than 600,000 children under 19 years of age have no health insurance. In Hillsborough County, there are an estimated 35,000 children who do not have health insurance. The goal of the Hillsborough County Florida KidCare Outreach Project is to change this number and increase enrollment in Florida KidCare. We invite community organizations to become partners in this project and help us decrease the number of children who do not have health insurance.

**Population Served:** Families in Hillsborough County whose children under the age of 19 do not have health insurance.

**Service Area:** Hillsborough County

**Eligibility Criteria:** Any community organization, for example church groups, schools, social service agencies, etc.

**Service Fee Structure:** No fees to organizations, but organizations can receive some funds for participating in the outreach project.

**Bilingual Services:** Yes

## Hillsborough County Public Schools Child Care Resource and Referral (CCR&R)

**Contact Person & Title:** Betsy Drake, Program Manager  
Community Child Care Coordinating Agency

**Contact Phone:** (813) 744-8941, Ext 232

**Contact Email:** [betsy.drake@sdhc.k12.fl.us](mailto:betsy.drake@sdhc.k12.fl.us)

**Main Phone:** (813) 744-8941, Ext. 428

**Main Fax:** (813) 744-8954

**Address:** 5701 E. Hillsborough Ave, Ste 2301,  
Tampa, FL 33610

**Web Site:** [www.sdhc.k12.fl.us/~early.child/ccr.htm](http://www.sdhc.k12.fl.us/~early.child/ccr.htm)

**Program Description:** The Agency provides quality child care services to families and the child care community through a contract with the Early Learning Coalition of Hillsborough County. Child Care Resource & Referral (CCR&R) gives free personalized listings of child care and consumer information to any parent or guardian. This information is designed to empower families to make informed choices for their child care needs. CCR&R maintains a database of legally operating child care providers in our county which provides critical information about the provider resources available to meet our community needs.

**Population Served:** All families, child care providers, and businesses in Hillsborough County are eligible to receive CCR&R services.

**Service Area:** Hillsborough County

**Referral Process:** CCR&R referrals are offered to anyone via telephone, in person, email, mail, or web. Interested parents may visit any of our offices: 5701 E. Hillsborough Ave, Ste 2301, Tampa, FL 33610; 9309 N. Florida Avenue, Suite 104, Tampa, Florida 33612; 701 Tillman Place, Plant City, Florida 33566

**Eligibility Criteria:** Available for any resident of Hillsborough County.

**Service Fee Structure:** Free

**Bilingual Services:** Yes

## Hillsborough County Public Schools FDLRS Child Find

\* An agency partner of Children's Future Hillsborough

### Contact Persons & Titles:

Michael Levine, Supervisor; Connie Hayden-McPeak, Coordinator  
Florida Diagnostic and Learning Resources System (FDLRS)

Email: [Connie.Hayden-McPeak@sdhc.k12.fl.us](mailto:Connie.Hayden-McPeak@sdhc.k12.fl.us)

Main Phone (813) 837-7777 (main office)  
(813) 837-7723 (Developmental Screening)  
(813) 837-7724 (Spanish line)

Fax: (813) 837-7719 (or 7702)

Address: 4210 W. Bay Villa Ave.  
Tampa, FL 33611

Web Site: <http://fdlrs.mysdhc.org>

**Program Description:** Child Find is responsible for providing information, awareness, outreach, and evaluation activities to help identify preschool-age children who have or are at risk for disabilities. Developmental screening is conducted to determine whether a child should be referred to an ESE (Exceptional Student Education) Pre-Kindergarten assessment team and/or other community resources. Results from ESE Pre-K assessments can determine whether a child is eligible to receive special education services.

**Population Served:** Birth to 22 years of age, with an emphasis on screening and assessing preschool children from 3 to 5 years of age.

**Service Area:** Hillsborough County

**Referral Process:** Call the Developmental Screening number above. If the child is 3 to 5 years old and has not yet started Kindergarten, families will be directed to the ECC/FDLRS Developmental Screening Program to discuss their concerns. A determination will be made to schedule an appointment for developmental screening or to refer directly for evaluation.

**Service Fee Structure:** None

**Bilingual Services:** Yes

## Hillsborough County Public Schools Head Start Program

**Contact Persons & Titles:** Evelyn E. McFadden, Supervisor  
Brenda Mount, Community Partnerships Program  
Manager

**Contact Phone:** (813) 744-8941, Ext. 387

**Contact Email:** [Brenda.mount@sdhc.k12.fl.us](mailto:Brenda.mount@sdhc.k12.fl.us)

**Main Phone:** (813) 740-7870 ext. 365

**Fax:** (813) 740-7892

**Address:** 4350 East Ellicott Street  
Tampa FL 33610

**Web Site:** [www.sdhc.k12.fl.us](http://www.sdhc.k12.fl.us)

**Program Description:** The Head Start Program provides a comprehensive child development program to preschool children from families below poverty level, to prepare them intellectually, socially, emotionally, and physically for school and life. Hillsborough County Public Schools Head Start operates in 45 elementary schools in Hillsborough County, providing services to 1,759 children ages 3 to 5 and their families. Services include education, mental health, health, family services, support groups, nutrition, parent involvement and disabilities. We promote excellence and focus on improving your child's socialization, education, literacy, health and self help skills.

**Population Served:** Children ages 3 to 5

**Service Area:** Throughout Hillsborough County (all zip codes)

**Referral Process:** Agency referral; phone call

**Eligibility Criteria:** Families who live in Hillsborough County and meet income criteria with a child who will be 3 or 4 years old by September 1<sup>st</sup> can contact us at (813) 744-8941, ext. 393 or 357, or download our enrollment form and take it to the selected school.

**Service Fee Schedule:** No fee

**Bilingual Services:** Yes

**Hillsborough County Public Schools**  
**Homeless Education and Literacy Project**  
**(H.E.L.P.)**

**Contact Person & Title:** Myrna Hogue, LCSW, Coordinator  
School Social Work Services/Homeless Liaison

**Contact Phone:** 813-273-7281

**Contact Email:** [myrna.hogue@sdhc.k12.fl.us](mailto:myrna.hogue@sdhc.k12.fl.us)

**Main Phone:** (813) 813-315-4357

**Main Fax:** (813) 284-3979

**Address:** 4302 24<sup>th</sup> St.  
Tampa, Florida 33610

**Web Site:** <http://helpteam.mysdhc.org>

**Program Description:** The Homeless Education and Literacy Project (H.E.L.P.) team is part of HCPS School Social Work Services. This grant-funded program assists homeless and in-transition families and children by eliminating barriers to school enrollment, attendance, continuity, and overall academic success. Activities include direct services to children and families, raising awareness among key stakeholders about the rights of homeless children and their families, and continuous improvement to internal and community-wide systems. Additional services include assistance with school supplies, school uniforms, academic services (including tutoring and advocacy), transportation assistance to school of origin, and referrals to community resources such as medical and mental health, food, housing, clothing, etc. Referrals to academic-based childcare resources are also provided for 3 and 4 year olds.

**Population Served:** Our program assists families and children enrolled in Hillsborough County Public Schools who have been identified as homeless. Please refer to "Eligibility Criteria" for the federal definition of "homeless."

**Service Area:** Hillsborough County

**Referral Process:** Children and families are typically identified at the school site and referred to the school social worker. Families needing more targeted assistance are referred to the HELP Team through an internal referral system. Agencies and community service providers can also work with the H.E.L.P. team to refer children and families.

**Eligibility Criteria:** School-age children and families in Hillsborough County. A family is considered in transition or homeless if they and/or their children:

- Live temporarily in a hotel or motel and lack a permanent address due to limited finances
- Live temporarily doubled up with friends or relatives due to limited finances
- Have a child who lives with friends or relatives apart from parents due to limited finances (unaccompanied youth)
- Live in a homeless, runaway, or domestic violence shelter
- Live in a campground, car, abandoned building, or space not ordinarily used to house human beings
- Awaiting licensed foster care placement

Service Fee Structure: Free

Bilingual Services: No

# Hillsborough County Public Schools

## Parent Services

\* An agency partner of Children's Future Hillsborough

### Contact Person & Title:

Millie Bucy, FDLRS Parent Services Program Manager/Liaison Project  
Coordinator  
Florida Diagnostic & Learning Resources System

**Contact Phone:** (813) 837-7732

**Contact Email:** [Mildred.Bucy@sdhc.k12.fl.us](mailto:Mildred.Bucy@sdhc.k12.fl.us)

**Main Phone:** (813) 837-7777

**Main Fax:** (813) 837-7702

**Address:** 4210 W. Bay Villa Avenue  
Tampa, FL 33611

### Web Sites:

- 1) Hillsborough County Public Schools, Department of Exceptional Student Education (ESE): [www1.sdhc.k12.fl.us/%7Eese.dept/](http://www1.sdhc.k12.fl.us/%7Eese.dept/)
- 2) Florida Diagnostic & Learning Resources System (FDLRS): [www1.sdhc.k12.fl.us/~fdlrs/](http://www1.sdhc.k12.fl.us/~fdlrs/)
- 3) Parent Services: [www1.sdhc.k12.fl.us/~fdlrs/parent\\_services.htm](http://www1.sdhc.k12.fl.us/~fdlrs/parent_services.htm)

### Program Description:

Parent Liaison Project. The HCPS ESE Department and FDLRS Parent Services offer a project to benefit parents of exceptional students in Hillsborough County. Seven parents (one for each of the 7 geographic areas of the district) are hired by General Area Directors to serve as support and information specialists. Area Parent Liaisons are all parents of students who are (or have been) enrolled in ESE programs in Hillsborough County. Their role is to guide and empower parents to become collaborative, effective supporters for their children with disabilities by providing technical information and support.

Parent Liaison job duties include, but are not limited to:

- Facilitating communication and information flow for parent in their area.
- Providing information and guidance for parents on navigating the Exceptional Education process.
- Participating in district/agency committees.
- Provide parents with information about community resources for families.

- Provide assistance to schools in implementing parent involvement strategies for parents.
- 

Additionally, the Parent Services department offers training and awareness activities for parents, school, and agency personnel on a variety of topics related to the education and support of students with disabilities and/or special needs and those at risk.

Parent Services Communications. Publications include:

**The Parent Press:** A newsletter designed for parents of ESE students. The Parent Press strives to offer as much information as possible from community agencies and groups that provide services to persons with disabilities. The Parent Press is published 6 times a year and can be found at [www1.sdhc.k12.fl.us/%7Eese.dept/parentpress.htm](http://www1.sdhc.k12.fl.us/%7Eese.dept/parentpress.htm)

**Parent E-Brief:** An in-depth electronic update.

**Supports for Families Calendar:** Support groups, workshops, etc.

**Listserv:** A weekly electronic update. For more information and the opportunity to register or manage account: [www.sdhc.k12.fl.us/ListServ/](http://www.sdhc.k12.fl.us/ListServ/)

**Population Served:** Exceptional Student Education (ESE) students ages 3 -22, students with 504 plans, and students at risk of needing special education services.

**Service Area:** Hillsborough County

**Referral Process:** Parents, agencies, or schools may refer by calling, mailing, or faxing information.

**Eligibility Criteria:** ESE students (with an Individual Education Plan, or IEP), students with a Section 504 plan, and students at risk of needing special services in public, charter, or private schools.

**Service Fee Structure:** No cost for services

**Bilingual Services:** Yes

## Hillsborough County Public Schools School Readiness Programs

**Contact Person & Title:** Rebecca Cotto-Lopez,

**Contact Phone:** (813) 744-8941, Ext 226

**Contact Email:** [Rebecca.cotto@sdhc.k12.fl.us](mailto:Rebecca.cotto@sdhc.k12.fl.us)

**Main Phone:** (813) 744-8941 Ext 259

**Main Fax:** (813) 744-8954

**Address:** 5701 E. Hillsborough Ave, Ste 2301  
Tampa, FL 33610

**Web Site:** [www1.sdhc.k12.fl.us/%7Eearly.child/schoolreadiness.htm](http://www1.sdhc.k12.fl.us/%7Eearly.child/schoolreadiness.htm)

**Program Description:** The Agency provides subsidized child care services to families and the child care community through a contract with the Early Learning Coalition of Hillsborough County. The School Readiness Programs (SRP) determine eligibility and enroll low-income families in subsidized child care. Our staff enhance the quality of School Readiness early learning providers' programs by offering them assistance in developing appropriate practices for school readiness and by conducting developmental screening with intervention strategies. Support services to help School Readiness families achieve economic self-sufficiency are accessible through our staff and are coordinated with available community resources.

**Population Served:** The School Readiness Programs serve families in Hillsborough County that meet funding and eligibility criteria.

**Service Area:** Hillsborough County

**Referral Process:** Parents interested in the School Readiness Programs may visit any of our offices for an interview: 9325 Bay Plaza, Suite 210, Tampa, FL 33619; 9309 N. Florida Avenue, Suite 104, Tampa, FL 33612; 701 Tillman Place, Plant City, FL 33566. A referral from one of our partner agencies is required for some eligibilities. When funding is not available, a family may be placed on the waiting list via telephone, in person, or online at <https://spe.schoolreadiness.org/pe/>.

**Eligibility Criteria:** Eligibility for subsidized child care is determined by employment and income verification and/or through partner authorizations. The Early Learning Coalition of Hillsborough County has implemented the following School Readiness funding priorities: birth to age 10, and services to children 11 and 12 years of age who are under

protective supervision, in foster care, or whose families are receiving Temporary Assistance for Needy Families (TANF) subject to federal work requirements and special needs teens.

**Service Fee Structure:** Families receiving subsidized child care pay a sliding scale fee based on income and size of the family.

**Bilingual Services:** Yes

**Hillsborough County Public Schools  
Voluntary Prekindergarten (VPK)  
Education Program**

**Contact Person & Title:** Rebecca Cotto-Lopez

**Contact Phone:** (813) 744-8941 Ext. 259

**Contact Email:** [Rebecca.Cotto@sdhc.k12.fl.us](mailto:Rebecca.Cotto@sdhc.k12.fl.us)

**Main Phone:** (813) 744-8941

**Main Fax:** (813) 664-8399

**Address:** 5701 E Hillsborough Ave., Ste. 2301, Tampa Florida 33619

**Web Site:** [www.elchc.org](http://www.elchc.org)

**Program Description:** The Agency administers Voluntary Prekindergarten Education Program (VPK) eligibility and registration of children and providers in Hillsborough County through a contract with the Early Learning Coalition of Hillsborough County. Parents may select the VPK program option that best meets their needs:

School Year Program (540 instructional hours)

OR

Summer Program (300 instructional hours)

**Population Served:** Our VPK program serves any child 4 years old on or before September 1<sup>st</sup> who resides in the state of Florida and has chosen to enroll in a VPK Program in Hillsborough County.

**Service Area:** Hillsborough County

**Referral Process:** A parent/guardian with a VPK age-eligible child may visit any of our offices to register for our county's program. During peak registration times of the year, additional registration locations and times are offered and accessed by calling the above information line or web site.

**Eligibility Criteria:** For all children 4 years old on or before September 1<sup>st</sup> who reside in Florida.

**Service Fee Structure:** Free

**Bilingual Services:** Yes

## **Hillsborough Kids, Inc. (HKI)** **Diversion and Intensive Services**

**Contact Person & Title:** Jo Dee Nicosia, Resource Specialist Supervisor

**Contact Phone:** (813) 494-0848

**Contact Email:** [JoDee.Nicosia@hillsboroughkids.org](mailto:JoDee.Nicosia@hillsboroughkids.org)

**Main Phone:** (813) 255-1105

**Main Fax:** (813) 627-2192

**Address:**

Hillsborough Corporate offices:

9309 N. Florida Ave. Ste. 107

Tampa FL 33612

(813) 255-1105

HCSO Child Protection Investigators:

1501 N. Falkenburg Rd.

Tampa, FL 33619

(813) 627-2000

**Web Site:** [www.hillsboroughkids.org](http://www.hillsboroughkids.org)

**Program Description:** Hillsborough Kids, Inc. (HKI) is a non-profit agency designed to perform the child welfare duties of the Community Based Care (CBC) Lead Agency in Hillsborough County. As the CBC Lead Agency, HKI holds a single fixed price contract for all child protection services previously performed by the Department of Children and Families (DCF). DCF oversees child protection investigations and legal services through contracts with the Hillsborough County Sheriff's Office (HCSO) Child Protective Division and the Office of the Attorney General (OAG).

HCSO Child Protection Investigators (CPI) investigate allegations of abuse, abandonment, or neglect which are received by the abuse hotline. Of the more than 1,100 investigations commenced each month, many are referred to a HKI Resource Specialist.

HKI Resource Specialists' objective is to keep children from entering the HKI system of care. By connecting the family to comprehensive, up-front services during the abuse investigation, HKI strives to resolve child safety concerns without further involvement with the judicial system.

With the families' input, Resource Specialists determine which community provider(s) will best meet the service needs of the family.

During bi-weekly Diversion Staffings, service providers discuss which program will best meet the needs of the family. Most cases referred for Resource Specialist services would have been approved for judicial or court involvement if not for the service intervention (i.e., the intervention reduced the safety concerns to the children).

**Population Served:** Residents of Hillsborough County who are under investigation for child abuse allegations, or who have been found by the courts to have abused, abandoned, or neglected their minor children in their care and are under court supervision.

**Service Area:** Hillsborough County. If the family is under court supervision and receiving case management services, the care center can be determined by the zip code of the residence in which the family became known to the CPIs.

**Referral Process:** The CPI makes referrals for the Resource Specialist to locate appropriate services for a family not under court supervision. Community providers can call if they know an investigation is on-going; however, if a family does not have an open investigation, please refer them to 2-1-1 Tampa Bay, Kid Connection Network, or a case management program that can assist them.

**Eligibility Criteria:** Residents of Hillsborough County who are under investigation for child abuse allegations, or who have been found by the courts to have abused, abandoned, or neglected their minor children in their care and are under court supervision.

**Service Fee Structure:** The client is responsible for all payment of fees for services which are referred or court ordered, unless the Care Management agencies or HKI Resource Specialist determine beforehand that the agency can absorb the cost.

**Bilingual Services:** Yes

## Hispanic Services Council Family Support Program

\* An agency partner of Children's Future Hillsborough

**Contact Person & Title:** Maria Serrano, Supervisor Family Support Program Community Outreach Coordinator

**Phone:** (813) 936-7700

**Contact Email:** [crc@hispanicservicescouncil.org](mailto:crc@hispanicservicescouncil.org)

**Fax:** (813) 936-7709

**Address:** 1502 W. Busch Blvd., Suite J  
Tampa, FL 33612

**Web Site:** [www.hispanicservicescouncil.org](http://www.hispanicservicescouncil.org)

**Program Description:** Hispanic Services Council (HSC) assists Hispanic families through Information & Referral, Case Facilitation, STEP Parenting ESOL classes, and Citizenship classes as they integrate and become successful in the community.

**Population Served:** HSC serves the general public and families with children from birth to 8 years old.

**Service Area:** Hillsborough County

**Referral Process:** Self, walk-in, or community agency

**Eligibility Criteria:** None

**Service Fee Structure:** None, with the exception of STEP parenting classes. The fee for those classes is \$60, for all materials including book.

**Bilingual Services:** Yes

## **Louis de la Parte Florida Mental Health Institute at USF Center for Autism & Related Disabilities (CARD)**

**Contact Person & Title:** Dr. Karen Berkman, Director

**Contact Phone:** (813) 974-2532

**Main Phone:** (813) 974-2532

**Main Fax:** (813) 974-6115

**Address:** 13301 Bruce B. Downs Blvd., MHC 2113A  
Tampa, FL 33612-3899

**Web Site:** <http://card-usf.fmhi.usf.edu>

**Program Description:** The Center for Autism & Related Disabilities (CARD) at the University of South Florida (USF) is a community-based project that provides information and consultation to individuals diagnosed with autism spectrum disorders and related disabilities. CARD serves children and adults of all levels of intellectual functioning who have autism spectrum disorder (including autism, Asperger's disorder, childhood disintegrative disorder, Rett's disorder, or pervasive developmental disorder not otherwise specified); an autistic-like disability (documented on an evaluation that describes the characteristics that are being considered "autistic-like" by the evaluator); a dual sensory impairment; or a sensory impairment with other disabilities. It is a requirement of the legislation that created CARD that we have documentation of a qualifying diagnosis in order for an individual to receive our services.

CARD-USF offers instruction and coaching to families and professionals through a training and assistance model. Our staff members travel to visit our constituents in their homes, schools or wherever assistance is needed. No services are provided in our offices at USF or Florida Gulf Coast University campuses. The state of Florida is divided by counties into seven regions with CARD professionals serving each area (known as catchment areas). Because our program is funded by the Florida legislature, all of our services are free.

**Population Served:** Individuals of any age with autism, an autistic-like disability, dual sensory impairment, or a sensory impairment with other disabilities. For children from birth to age 5, we accept a developmental disability diagnosis with documented evidence of autistic-like behaviors.

**Service Area:** Southwest Florida (14 counties): Pasco, Pinellas, Hillsborough, Polk, Manatee, Sarasota, Hardee, Highlands, Desoto, Charlotte, Glades, Lee, Hendry, and Collier

**Referral Process:** Family should contact the main number at (813) 974-2532.

**Eligibility Criteria:** Individuals must have a diagnosis of autism spectrum disorder or dual sensory impairment by a physician, psychologist, or neurologist.

**Service Fee Structure:** Free

**Bilingual Services:** Yes

**Mental Health Care Inc.  
Behavioral Health Network**

**Contact Person & Title:** Delilah Fortenberry, LMHC Clinical Supervisor

**Phone:** (813) 239-8222

**Contact Email:** [dfortenberry@mhcinc.org](mailto:dfortenberry@mhcinc.org)

**Main Phone:** (813) 239-8222

**Fax:** (813) 236-3570

**Address:** 5800 N Nebraska Avenue  
Tampa, FL 33604

**Web Site:** [www.mhcinc.org](http://www.mhcinc.org)

**Program Description:** Work in collaboration with Children's Medical Service under Title XXI (Kid Care) to provide behavioral health services to children with identified mental health diagnoses. Services include but are not limited to therapy, behavioral management, therapeutic behavioral onsite support services, targeted case management, psychiatric services, medication management and alternative services.

**Population Served:** Children ages 5-18.

**Service Area:** Hillsborough County

**Referral Process:** CMS, Parents, Social Workers, Nurses, Community at Large

**Eligibility Criteria:** CMS-Kid Care clients

**Service Fee Structure:** No Fee

**Bilingual Services:** Yes

**Mental Health Care Inc.**  
**Children's Outpatient Services**

**Contact Person & Title:** Vimbai Mudimu, MA Program Manager

**Phone:** (813) 239-8105

**Contact Email:** [vmudimu@mhcinc.org](mailto:vmudimu@mhcinc.org)

**Main Phone:** (813)744-8880

**Fax:** (813) 272-3766

**Address:** 5707 N. 22<sup>nd</sup> St., 1403 W. Reynolds St.,  
Tampa, FL 33610 Plant City, FL 33563

**Web Site:** [www.mhcinc.org](http://www.mhcinc.org)

**Program Description:** Please contact main number for additional information.

**Population Served:** Children birth-18 years old.

**Service Area:** Hillsborough County

**Referral Process:** Open Referral process

**Eligibility Criteria:** Private Insurance, Self Pay, Medicaid, Medicaid HMO's

**Service Fee Structure:** Insurance, Self Pay

**Bilingual Services:** Yes

**Mental Health Care Inc.**  
**Empowering Victims of Abuse**

**Contact Person & Title:** Vimbai Mudimu, MA Program Manager

**Phone:** (813) 239-8105

**Contact Email:** [vmudimu@mhcinc.org](mailto:vmudimu@mhcinc.org)

**Main Phone:** (813) 744-8880

**Fax:** (813) 272-3766

**Address:** 5707 N. 22<sup>nd</sup> St., 1403 W. Reynolds St.,  
Tampa, FL 33610 Plant City, FL 33563

**Web Site:** [www.mhcinc.org](http://www.mhcinc.org)

**Program Description:** This program provides specialized treatment for abused and/or traumatized children. Intensive outpatient, individual and family therapies focus on building empowerment skills for children who are at risk for further abuse.

**Population Served:** Children ages birth-18.

**Service Area:** Hillsborough County

**Referral Process:** Open Referral Process

**Eligibility Criteria:** Treatment for abused and/or Traumatized Children

**Service Fee Structure:** Private Insurance, Self Pay, Medicaid, Medicaid HMO's

**Bilingual Services:** Yes

**Mental Health Care Inc.**  
**Life Skills**

**Contact Person & Title:** Johnnie Jeffries

**Phone:** (813) 239-8205

**Contact Email:** [jjeffries@mhcinc.org](mailto:jjeffries@mhcinc.org)

**Main Phone:** (813)231-1420

**Fax:** (813) 236-3570

**Address:** 5800 N Nebraska Avenue  
Tampa, FL 33604

**Web Site:** [www.mhcinc.org](http://www.mhcinc.org)

**Program Description:** Life Skills & In-home Mentoring Services

**Population Served:** Birth to 18 years old.

**Service Area:** Hillsborough County

**Referral Process:** Any one can call and a Case Manager will assist in completing intake form.

**Eligibility Criteria:** Hillsborough County Resident

**Service Fee Structure:** No cost to parents.

**Bilingual Services:** Yes

**Mental Health Care Inc.  
Winning At Parenting**

**Contact Person & Title:** Tammy Hankerson

**Phone:** (813) 272-2882

**Contact Email:** [thankerson@mhcinc.org](mailto:thankerson@mhcinc.org)

**Main Phone:** (813) 272-2882

**Fax:** (813) 272-3198

**Address:** 2212 E. Henry Avenue  
Tampa, FL 33610

**Web Site:** [www.mhcinc.org](http://www.mhcinc.org)

**Program Description:** Program is designed to preserve and strengthen families by keeping them together while working out problems. For additional information regarding the program contact main number listed above.

**Population Served:** Birth to18.

**Service Area:** Hillsborough County

**Referral Process:** Anyone can call and register by phone

**Eligibility Criteria:** None

**Service Fee Structure:** \$30.00

**Bilingual Services:** No

## **Motivational Works**

Positively enhancing the workplace so that everyone succeeds

**Contact Person & Title:** Mona Posinoff, Director  
Training Specialist

**Phone:** (813) 465-2002

**Contact Email:** posinoff@earthlink.net

**Main Phone:** (813) 741-2232

**Address:** 8813 Cross Landing Lane  
Riverview, FL 33578

**Program Description:** Learn new problem-solving skills that will be valuable in creating satisfying relationships. Reduce feelings of isolation and stress and increase feelings of competence and confidence. Training and coaching for individuals, small and large groups designed to inspire intentional change in the workplace. Topic areas include but are not limited to: Creating Welcoming Environments, Strengthening Connections, Train-the-Trainer, Personal Goal Setting, Strategies for Easing the Stress, Working with and Creating Successful Advisory Councils, Home and School: Helping Children Adjust to Transitions.

**Population Served:** General Public, human service related organizations working with families and children.

**Service Area:** Hillsborough and Pinellas County

**Referral Process:** Call for information

**Eligibility Criteria:** Interested in growth and change

**Service Fee Structure:** Call for information. ASO credentialed provider  
CBHC

**Bilingual Services:** No

# New Tampa Behavioral Health, LLC (NTBH)

**Contact Person & Title:** Jonathan Worcester, Ph.D., NCSP, BCBA-D  
(Director)

**Phone:** (813) 382-2056

**Contact Email:** NTBH@tampabay.rr.com

**Main Fax:** (813)200-3949

**Address:** P.O. Box 46206  
Tampa, FL 33646

**Mission Statement:** New Tampa Behavioral Health, LLC, (NTBH) is committed to developing, implementing, and evaluating high quality home and community-based behavior analytic and mental health services for individuals with disabilities, persons who may be at risk, and their families.

Services and supports are explicitly designed to prevent challenging behaviors, teach new skills, and improve family quality of life.

**Program Description:** NTBH provides a range of high-quality, comprehensive behavior analytic and mental health services to children and their families in their home and/or community.

Available services include:

- Consultation (home, school, community-based wraparound support)
- Assessment (academic, behavioral, functional behavior assessment, curriculum-based assessment)
- Diagnostic evaluations [developmental, diagnostic (e.g., autism spectrum disorder, ADHD, ODD, CD)]
- Intervention (academic instruction, functional behavior assessment-based, positive behavior support, discrete trial training, naturalistic/ incidental teaching, social skills training).
- Person-centered planning
- Coaching, progress monitoring, and evaluation of outcomes

In addition to the above, NTBH offers both parent education training and continuing education training for community providers.

**Population Served:**

- Individuals with challenging behavior, inclusively
- 100% of services are provided in the home and/or community
- Working with preschool & elementary school-aged children and children who have developmental disabilities (e.g., autism spectrum disorders), chronic medical conditions, and/or behavioral disorders.
- Conducting assessment/intervention within difficult routines and settings (mealtimes, toileting, bedtime, community outings).
- Community-based intervention (e.g., coaching/intervention in airports, grocery stores, restaurants, stores and other complex community environments).
- School-based consultation, including school-wide and classroom-wide behavior management.

**Service Area:** Hillsborough County, Pasco County (Wesley Chapel, Land O'Lakes), Polk County (Lakeland)

**Referral Process:** For additional information or to set up an intake appointment, please contact the Director using the contact information above.

**Eligibility Criteria:** N/A (i.e., NTBH does not require prospective clients to have a specific medical diagnosis or educational eligibility classification unless authorized by 3<sup>rd</sup> party provider). Please contact director to request intake/and or service.

**Service Fee Structure:** Private, 3<sup>rd</sup> party insurance (as available; in-network with multiple insurance panels). Children's Board Administrative Services Organization (ASO), Medicaid Waiver Home & Community-Based Services Program, Early Steps Program.

**Bilingual Services:** Yes. (Spanish) For Spanish speaking referrals, please contact Chantell Rodriguez-Del Valle, M.A., BCBA at (813)310-0011 or crodriguez-delvalle@tampabay.rr.com

## **Prevent Blindness Florida Vision Screening**

**Contact Person & Title:** Jennifer Whittington, Program Manager

**Phone:** (813) 874-2020, Ext. 108

**Contact Email:** [jwhittington@preventblindnessfl.org](mailto:jwhittington@preventblindnessfl.org)

**Main Fax:** (813)-226-3745

**Address:** 1112 E. Kennedy Blvd.  
Tampa, FL 33602

**Web Site:** [www.preventblindnessflorida.org](http://www.preventblindnessflorida.org)

**Program Description:** Prevent Blindness collaborates with the Florida Department of Health and other partners to provide vision screenings and assistance to adults and children in need

**Population Served:** Under insured, uninsured.

**Service Area:** Hillsborough, Pinellas, Polk, Sarasota, Manatee, and Orange counties

**Referral Process:** Clients must come to one of our free vision screenings, and will be referred if they qualify.

**Eligibility Criteria:** 200% of poverty guidelines

**Service Fee Structure:** Kids are free. For adults, there is a \$15.00 processing fee required to turn in with the application.

**Bilingual Services:** Yes Spanish

## **Shriners Hospitals for Children - Tampa Orthopedic Services**

**Contact Person & Title:** Jeanine Fuentes, Public Relations  
Outreach & Physicians Relations Coordinator

**Contact Phone:** (813) 972-2250, Ext. 7214

**Contact Email:** [jfuentes@shrinenet.org](mailto:jfuentes@shrinenet.org)

**Main Phone:** (813) 972-2250

**Fax:** (813) 972-7127

**Address:** 12502 USF Pine Dr.  
Tampa, FL 33612

**Web Site:** [www.shrinershq.org/hospitals/tampa](http://www.shrinershq.org/hospitals/tampa)

**Program Description:** Expert orthopaedic care provided at no charge to the family; is delivered in multiple settings including outpatient clinic, surgery, specialty care and inpatient units. Patients receive family-centered, comprehensive care from a multi-disciplinary team at every visit. Specialty departments include an on-site orthotics and prosthetics department which boasts one of the largest pediatric practitioner staff in the country. The rehabilitation program offers physical, occupational therapy on an in-patient basis. The seating and mobility department offers an intensive evaluation of a child's positioning and mobility needs and works to design and order equipment. A state-of-the-art motion analysis lab uses high-tech cameras and computer technology to more precisely evaluate a patient's gait, allowing for more effective and comprehensive treatment plans. Each child is matched with a diagnosis-specific RN, who ensures continuity of care and assists in helping each child reach optimal levels of health, advocacy, and independence.

**Population Served:** Birth to 18 years with musculoskeletal conditions in need of orthopaedic care.

**Service Area:** Florida and South Georgia.

**Referral Process:** Patients can self-refer by calling toll free at 1-888-665-KIDS and selecting the "new patient" option. Or, a patient application can be obtained online and faxed to (813) 866-7743. Medical professionals can utilize the clinician referral line to refer a patient at (813) 866-7740.

**Eligibility Criteria:** Any child birth to age 18 with an orthopaedic condition that can be improved. A family's income or insurance status are not criteria for a child's acceptance. Documentation of citizenship is not requested.

**Service Fee Structure:** All services are at no charge to the family.

**Bilingual Services:** Yes

## **St. Joseph's Children's Hospital of Tampa Children's Advocacy Center**

**Contact Person & Title:** Marisa Rappa Mowat, Manager

**Contact Phone:** (813) 615-0589, Ext. 223

**Contact Email:** [Marisa.mowat@Baycare.org](mailto:Marisa.mowat@Baycare.org)

**Main Phone:** (813) 615-0589

**Fax:** (813) 972-2185

**Address:** 1401A E. Fowler Ave.  
Tampa, FL 33612

**Web Site:** [www.sjbhealth.org](http://www.sjbhealth.org)

**Program Description:** The Children's Advocacy Center provides health and safety education programs and services to children and families throughout the community. The Center focuses on children's health and wellness, community and school-based education, injury prevention, and legislative advocacy. Programming includes asthma education, unintentional injury prevention, child passenger safety, mobile medical services, obesity prevention, social injury prevention, Children's Advocacy in the Emergency Center, Florida KidCare Insurance Outreach, Be Our Best health education classes, mobile medical services, The Safety Store at St. Joseph's Children's Hospital and Safe Kids Tampa.

**Population Served:** All

**Service Area:** All of Hillsborough County

**Referral Process:** Call us directly

**Eligibility Criteria:** None

**Bilingual Services:** Yes, but limited

## **Success 4 Kids & Families (S4KF) Healthy Start Program**

**Contact Person & Title:** Maria Tamayo, Program Director

**Contact Phone:** (813) 673-4646, Ext. 291

**Contact Email:** [mtamayo@cachillsborough.com](mailto:mtamayo@cachillsborough.com)

**Main Fax:** (813) 356-1295

**Address:** 3108 W. Azelee St.  
Tampa, FL 33609

**Web Site:** [www.childabusecouncil.com](http://www.childabusecouncil.com)

**Program Description:** The Healthy Start Program provides home-based services to expectant and new mothers in order to reduce the incidence of low birth weight and to improve health and developmental outcomes for babies. Families are taught about health issues related to pregnancy and infant development. These services are provided by nurses, family counselors, social service coordinators, and Healthy Start educators. Topics covered by Healthy Start include prenatal and infant nutrition, breast feeding, childbirth, infant care, family planning, stress management, alcohol and substance abuse, smoking cessation, and parenting techniques.

**Population Served:** Women who are pregnant and infants up to one year old in Hillsborough County.

**Service Area:** Hillsborough County

**Referral Process:** Self-referral or through providers, hospitals, and community agencies.

**Eligibility Criteria:** Must live in Hillsborough County, be expecting or have a child up to the age of one.

**Service Fee Structure:** Free

**Bilingual Services:** Yes

## Success 4 Kids & Families (S4KF) THINKKids

**Contact Person & Title:** Marsha Lane, MLHC, Program Manager

**Contact Phone:** (813) 490-5494, Ext. 210

**Contact Email:** [mlane@s4kf.org](mailto:mlane@s4kf.org)

**Main Phone:** (813) 490-5490

**Main Fax:** (813) 490-5495

**Address:** 1311 N. Westshore Blvd., Suite 302  
Tampa, FL 33607

**Web Site:** [www.s4kf.org](http://www.s4kf.org)

**Program Description:** THINKKids is a comprehensive case management program for children with emotional, behavioral, and/or mental health needs, and at-risk youth. We provide “wraparound” support that brings services to the child and family to meet their needs. These services can be traditional therapeutic services as well as non-traditional, creative services that are individualized for each family. Direct services are brokered by THINKKids and provided by independent contractors. We utilize system of care principles that are strengths-based, culturally competent, and family-driven.

**Population Served:** Children from birth to age 18 with emotional, behavioral, and/or mental health issues; at-risk youth.

**Service Area:** Hillsborough County

**Referral Process:** Call (813) 490-5494. In-take department will take the referral information, and the parent/caregiver will be contacted within 72 hours by an intake coordinator.

**Eligibility Criteria:** Determined at time of intake. Case will be assessed and triaged to connect families with services in the community.

**Service Fee Structure:** No charge to the family for case management services.

**Bilingual Services:** Yes

**NOTE:** While a program profile is not included here, “Successful Kids” is another program of S4KF that serves children with mental health issues. It targets children who are not insured (or insurance benefits do not cover needed services) and who are not eligible for Medicaid. Call (813) 490-5490 for more information.

## Tampa-Hillsborough County Public Library Early Literacy

**Contact Person & Title:** Lori Tonti, Principal Librarian

**Phone:** (813) 273-3784

**Contact Email:** [tontil@hillsboroughcounty.org](mailto:tontil@hillsboroughcounty.org)

**Main Fax:** (813) 273-3634

**Address:** John F. Germany Library  
900 N. Ashley Drive  
Tampa, FL 33602

**Web Site:** [www.hcplc.org](http://www.hcplc.org)

**Program Description:** Youth Services is a department within the Library that focuses on programs for children birth to age 18. Programs for children birth to age 5 focus on early literacy in an effort to prepare children to start school. Information is offered on how to read to children, why reading to young children is important, age appropriate books, activities that encourage language development and other early literacy-related topics. Programs for children birth to age 5 – 18 are offered to encourage lifelong library use, to develop literacy and a love of books, complement school curriculum and homework help, promote recreational and technology interests and needs.

**Population Served:** Hillsborough County residents only

**Service Area:** Hillsborough County only

**Referral Process:** None

**Eligibility Criteria:** None

**Service Fee Structure:** None

**Bilingual Services:** No

## Tampa-Hillsborough County Public Library Imagination Library

**Contact Person & Title:** Wendy Wamsley, Principal Library Assistant

**Contact Phone:** (813) 273-3729

**Contact Email:** [wamsleyw@hillsboroughcounty.org](mailto:wamsleyw@hillsboroughcounty.org)

**Program Email:** [ilibrary@hcplc.org](mailto:ilibrary@hcplc.org)

**Main Phone:** (813) 272-5017

**Main Fax:** (813) 273-3634

**Address:** Imagination Library,  
900 North Ashley Drive  
Tampa, FL 33602

**Web Site:** [www.imaginationlibraryhc.org](http://www.imaginationlibraryhc.org)

**Program Description:** The Imagination Library provides a free book, once a month, for preschool children born on or after September 1, 2006 and currently living in Hillsborough County.

**Population Served:** Young children *born on or after September 1, 2006*, and currently living in Hillsborough County.

**Service Area:** Hillsborough County

**Referral Process:** No referral necessary. Currently on waiting list. Contact for more information.

**Eligibility Criteria:** Must be a *current resident* of Hillsborough County and have been *born on or after September 1, 2006*.

**Service Fee Structure:** No fee. Books are free to eligible children.

**Bilingual Services:** Yes, for registration purposes only. Books are in English with a few bilingual titles.

## **Tampa Jewish Family Services TIKVAH Special Needs Program**

**Contact Person & Title:** Lydia Abrams, LCSW, Program Coordinator

**Contact Phone:** (813) 960-1848, Ext. 4109

**Contact Email:** [lydiaa@tjfs.org](mailto:lydiaa@tjfs.org)

**Main Phone:** (813) 960-1848

**Main Fax:** (813) 265-8239

**Address:** 13009 Community Campus Drive  
Tampa, FL 33625

**Web Site:** [www.tjfs.org](http://www.tjfs.org)

**Program Description:** The TIKVAH Special Needs Program (Tikvah means “hope” in Hebrew) offers support services to families of children with special needs. Services include: individual and family counseling; children’s play therapy; information and referral; parent groups (titled “TIKVAH Talk”); and parent and community education. “TIKVAH Talk” is a monthly parent group with guest speakers relating to raising children with special needs. Services are provided by licensed, professional staff. Tampa Jewish Family Services is a non-profit agency that serves all individuals in the community regardless of race, religion, nationality, age, gender, or special needs.

**Population Served:** Families of children with special needs, regardless of race, religion, nationality, age, gender, or special needs.

**Service Area:** Tampa Bay area.

**Referral Process:** Families wishing services should call (813) 960-1848, Ext. 4109 to schedule an appointment. Families interested in the TIKVAH Talk group are asked to contact Lydia by telephone or e-mail.

**Eligibility Criteria:** Any family with a child with special needs (such as disabilities; Autism Spectrum; health/medical concerns; behavioral concerns; mental health concerns; premature birth; ADHD).

**Service Fee Structure:** Groups, information and referral, and other supportive services are free of charge. Some insurances and sliding scale fee for ongoing individual, family, or children’s counseling.

**Bilingual Services:** No

## **Tampa Metro YMCA Partners of Hillsborough**

**Contact Persons & Titles:** Beth Barrett, Administrator  
Heather Cazzola, Intake Specialist

**Contact Phone:** Heather: (813)924-2854  
Beth: (813) 695-2854

**Contact Email:** [heather.cazzola@HillsboroughKids.org](mailto:heather.cazzola@HillsboroughKids.org)  
[Beth.Barrett@tampaymca.org](mailto:Beth.Barrett@tampaymca.org)

**Main Phone:** (813) 627-2129

**Main Fax:** (813) 200-3996

**Address:** 110 Oak Ave.  
Tampa, Florida 33602

**Web Site:** [www.tampaymca.org](http://www.tampaymca.org)

**Program Description:** Partners of Hillsborough is a collaboration administered by the Tampa YMCA with several service providers as partners in the delivery of comprehensive, family-centered services and supports. Partners of Hillsborough consist of two in-home case management programs: **Parents as Partners** and **Kinship Care**. Parents as Partners is an early intervention and prevention program designed to encourage parent partnerships with community resource agencies with families referred primarily from Child Protective Investigators. Based on space availability, families with risk factors that could potentially lead to child abuse or neglect; who have been identified by other Community Providers may also be considered for services. Kinship Care is designed to support both the relative caregivers and the children who reside with them to successfully maintain the relative placement.

**Population Served:** Parents as Partners serves families who have been identified through the Hillsborough County Sheriff's Office, Child Protective Investigations, but community referrals may be considered as space is available. Kinship Care is open to any family who is a relative care giver in Hillsborough County.

**Service Area:** Hillsborough County

**Referral Process:** All referrals must be processed through the Intake Specialist, Jessie Rogers (contact above). Call or email her for a referral form. Self-referrals may be made to Kinship Care.

**Eligibility Criteria:** Parents as Partners is open to families who are in need of in-home case management services that have been identified through Child Protective Investigations. Kinship Care is open to any family who is a relative caregiver.

**Service Fee Structure:** Free

**Bilingual Services:** Yes

**University of South Florida Department of Pediatrics  
Center for Infant and Child Development (CID)  
HOT DOCS, Specialty Care**

**Contact Person & Title:** Dr. Jillian Williams, Project Director

**Contact Phone:** (813) 974-0355

**Contact Email:** [jwillia6@health.usf.edu](mailto:jwillia6@health.usf.edu)

**Main Phone:** (813) 974-1189

**Main Fax:** (813) 558-1343

**Address:** 13101 N. Bruce B. Downs Blvd.  
Tampa, FL 33612

**Web Site:**

[http://health.usf.edu/medicine/pediatrics/child\\_dev\\_neuro/HOTDOCS.htm](http://health.usf.edu/medicine/pediatrics/child_dev_neuro/HOTDOCS.htm)

**Program Description:** The HOT DOCS program offers caregivers a problem-solving approach for understanding children's needs and solving everyday behavior problems by using proactive behavioral principles and positive behavior supports. Over the course of six weeks, caregivers understand what may be underlying behavior problems, how children learn, and what solutions will work best with their child. HOT DOCS trainers assist each family in developing and implementing an individualized support plan to improve their children's behavior by teaching them new skills. Caregivers who have completed the HOT DOCS training report gains in both their confidence and skills. HOT DOCS classes are available in both English and Spanish, and are offered several times a year at USF in the Children's Medical Services (CMS) building. HOT DOCS has been recognized as an outstanding community resource and has received awards from Early Steps, Early Childhood Council, and the Hispanic Heritage Committee. HOT DOCS is funded by the Children's Board of Hillsborough County.

**Population Served:** Caregivers and service providers of children from birth to 7 years

**Service Area:** Hillsborough County

**Referral Process:** Call for clinical services at (813) 974-2201; for HOT DOCS, call (813) 974-1189.

**Eligibility Criteria:** Resident of Hillsborough County

**Service Fee Structure:** \$30 per participant to help cover costs of materials; sliding scale available based upon need

**Bilingual Services:** English and Spanish **Se habla Español:** Cristina Ortiz, Parent Support Specialist, 813-974-0355, cortiz@health.usf.edu